

Our Mission:

THE WILLIAM F. RYAN COMMUNITY HEALTH NETWORK is committed to providing high quality, affordable, comprehensive, linguistically appropriate and culturally competent healthcare services to medically underserved populations. All patients are treated equally with dignity, respect, courtesy, confidentiality, and concern for safety.

“HEALTHCARE IS
A RIGHT, NOT A
PRIVILEGE.”

CONGRESSMAN WILLIAM F. RYAN

Our Vision:

AS A TEAM OF DEDICATED INDIVIDUALS, the staff of the William F. Ryan Community Health Network is responsive to the needs of the community, and continually enhances and improves services in order to ensure the highest quality of care.

Ryan Network Support in 2011

PLEASE JOIN US IN RECOGNIZING THOSE WHO SUPPORT OUR WORK AND VISION THROUGH THEIR GENEROUS 2011 CONTRIBUTIONS

\$2,000,000+

DHHS HRSA, Bureau of Primary Health Care, Health Center Program
NYSDOH, Division of Health Facility Planning

\$1,000,000 - \$1,999,999

NYSDOH, AIDS Institute
NYSDOHMH/Public Health Solutions, HIV Care Services
NYSDOH, Division of Nutrition, Special Supplemental Nutrition Program for Women, Infants and Children

\$500,000 - \$999,999

DHHS, HRSA, HIV/AIDS Bureau

\$100,000 - \$499,999

DHHS, HRSA, Bureau of Health Professions
HCRA, SBHC
DHHS, SAMHSA
NYCDOHMH, The Council of the City of New York
NYSDOH, Bureau of Child and Adolescent Health
NYSDOH, Health Care Reform Act
New York State Health Foundation
Ira DeCamp Foundation
Afa Foundation
NACHC Community Health Corps Grant
Greater NYC Affiliate of Susan G. Komen for the Cure, Inc.

\$10,000 - \$99,999

Entertainment Industry Foundation
Hispanic Federation
Avon Foundation Breast Cancer Fund

\$5,000 - \$9,999

TD Charitable Foundation
Broadway United Church

Special thanks to our many friends (too numerous to list here) who supported the Ryan Network with gifts under \$5,000.

Join our efforts to provide affordable health care to thousands of New Yorkers today.
Make a direct contribution via credit card at www.ryancenter.org or via check payable to:

William F. Ryan Community Health Network

DEVELOPMENT DEPARTMENT
110 WEST 97TH STREET
NEW YORK, NY 10025
CALL (212) 316-7906 FOR MORE INFORMATION ON SPECIFIC PROJECTS AND PROGRAMS.

Ryan Network Leadership

WILLIAM F. RYAN BOARD OF DIRECTORS

Arnaldo Barron
Lucille Dolloway
George P. Dunbar
Alan Goldstein, DDS
E. Ronald Guy
Harriet Chan King, Esq.
Ann Maldonado
Bobbie Maniece-Harrison, Ed.D.
Hope L. Mason, MPA
Hector Pereira
Valerie T. Spann, MSSW
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RYAN/CHELSEA-CLINTON BOARD OF DIRECTORS

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Brad Dole
Beth Goldstein-McCusker
E. Ronald Guy
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Barbra E. Minch
President & CEO
Kathy Gruber
Executive Director, Ryan-NENA Center
Charles W. Shorter
**Executive Director,
Ryan/Thelma C. Davidson Adair Center**
Arnel Tirado
Executive Director, Ryan/Chelsea-Clinton



ANNUAL REPORT 2011



Dear Ryan Friends

THE WILLIAM F. RYAN COMMUNITY HEALTH NETWORK WANTS TO TAKE THIS OPPORTUNITY TO THANK YOU FOR WHAT HAS BEEN A VERY CHALLENGING AND INCREDIBLY REWARDING YEAR.

As a result of ongoing support from federal, state and city funders, foundations, elected officials, community leaders, and friends, the Ryan Network has continued to thrive in the face of the current difficult economic environment, and the uncertain future of healthcare. The Board and Executive Leadership cannot emphasize enough the importance of every patient and staff member who helped make 2011 a success!

Let's start with our patients - almost 50,000 of you made the Ryan Network your medical home in 2011 (an increase in over 3,000 patients from 2010!). Together, we collaborated through patient advisory groups, patient surveys, and ongoing verbal feedback, on how best to provide the highest quality, most affordable, culturally and linguistically competent primary and preventive healthcare. Our patients are the reason we can continue to proudly stand by our founding mission that healthcare is a right, not a privilege!

Next, we have staff who are very dedicated to serving largely low-income, minority populations. Every day we see Ryan Network doctors, nurses, patient navigators, social workers, patient service representatives, housekeepers, and all staff no matter what position, tirelessly going the extra mile for patients, from helping the uninsured to enroll in insurance programs, and facilitating the underserved to gain access to clinically needed social service support, to following up with patients on missed appointments and needed diagnostic tests. It is through this staff dedication that in 2011, the Ryan Network received the highest recognition (Level 3) as a Patient-Centered Medical Home from the National Committee for Quality Assurance!

Finally, our funders are such a vital component of our work, allowing us to provide targeted care and support to patients. In 2011, Ryan's women's cancer prevention and screening services were strengthened thanks to the Avon Foundation, Komen Greater NYC, and the Entertainment Industry Foundation. The New York State Health Foundation supported our efforts to enhance our medical residency program to benefit both patients and future healthcare practitioners. The Ira W. DeCamp Foundation supported our work in achieving Meaningful Use of electronic health records. Local, state and federal government agencies made it possible to continue providing comprehensive prevention, education, outreach, testing, and treatment to HIV impacted populations. In addition, our elected officials helped us purchase needed equipment for our Women and Children's Center. Many individual donors have shown us that generosity is present in every one of you, most especially during these tough economic times.

Normally we dedicate this letter to presenting our achievements. This year we want to use this space most of all to thank all of you, our patients, our staff, our funders, and our friends, for helping us achieve!

E. Ronald Guy
Board Chairperson
William F. Ryan Community Health Center

Walter Delacruz, Esq.
Board Chairperson
Ryan/Chelsea-Clinton Community Health Center

Barbra E. Minch
President & CEO
William F. Ryan Network

Kathy Gruber
Executive Director
Ryan-NENA Center

Charles W. Shorter
Executive Director
Ryan/Thelma C. Davidson
Adair Center

Arnel Tirado
Executive Director
Ryan/Chelsea-Clinton Center

RYAN NETWORK
William F. Ryan Community Health Network

RYAN CENTER
William F. Ryan Community Health Center

RYAN NENA
Community Health Center

RYAN ADAIR
Thelma C. Davidson Adair
William F. Ryan Community Health Center

RYAN CHELSEA-CLINTON
Community Health Center



Health Care Services

THE RYAN NETWORK is one of the nation's largest and oldest Community Health Centers. The Network's model of coordinated health care services ensures access to a full range of high quality, affordable primary care, mental health, dental, and support services for thousands of patients annually. A proud member of the New York City community, Ryan dedicates itself to serving hard-to-reach individuals, those with few financial resources, those who do not speak English, and those with multiple and special health care needs.



HEALTH CARE SERVICES

- Adult Medicine
- Pediatrics
- Women's Health
- Adolescent Health
- Geriatrics
- Dental Services
- HIV Services
- Mental Health Services
- Vision Services
- Social Services
- Nutrition Services
- WIC Program (Women, Infants & Children)
- Medical Specialty Care Services
- Laboratory Services
- Radiology, Sonograms
- Special Pharmacy Plan for under/uninsured
- Medicaid and other entitlement eligibility assistance
- Transportation when medically indicated

COMMUNITY OUTREACH

- Cancer Services Program
- Homeless Health
- Prevention, Education & Outreach
- Reach Out and Read
- School-Based Health
- Speakers Bureau



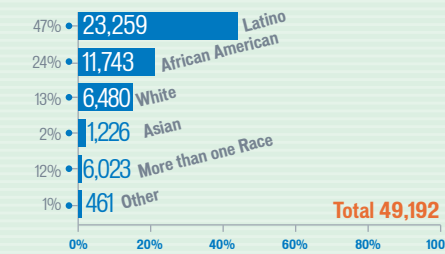
2011 Ryan Network Demographics

NUMBER OF PATIENTS NUMBER OF ENCOUNTERS

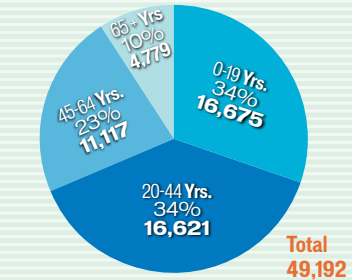
49,192
5% HOMELESS PATIENTS (2,512)

214,234
4% HOMELESS VISITS/ ENCOUNTERS (8,364)
1% VETERAN PATIENTS (360)

RACE/ETHNICITY

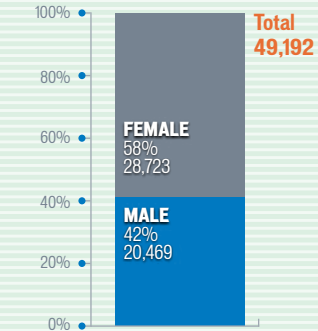


AGE DISTRIBUTION

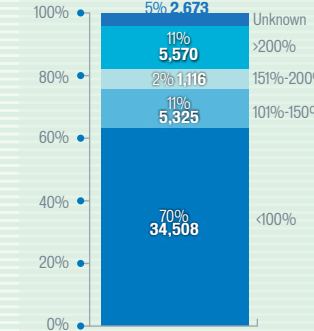


NUMBER OF PATIENTS NEEDING LANGUAGE INTERPRETATION SERVICES 20% (9,748)

GENDER COMPOSITION

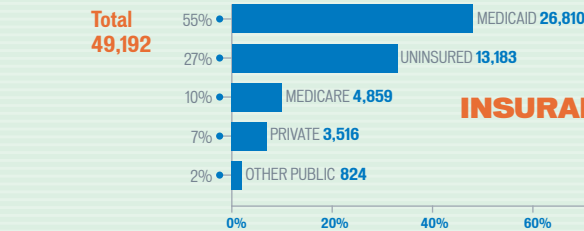


POVERTY LEVEL



Total 49,192

INSURANCE SOURCE



FINANCIAL INFORMATION: OPERATING REVENUE & EXPENSES

FISCAL YEAR ENDING DECEMBER 31, 2011

	WILLIAM F. RYAN COMMUNITY HEALTH CENTER *	RYAN/CHELSEA-CLINTON COMMUNITY HEALTH CENTER
REVENUES:		
DHHS Grants & Contract Services	\$19,168,085	\$ 2,790,071
Patient Service Revenue	24,896,881	6,020,987
Other	949,089	128,719
Total Net Revenue	\$45,014,055	\$8,939,777
PROGRAM EXPENSES:		
Salaries & Fringe Benefits	\$ 19,767,271	\$ 3,402,197
Other Than Personnel Services	8,113,284	2,405,808
Depreciation & Amortization	2,278,121	413,205
Total Program Expenses	\$ 30,158,676	\$6,221,210
GENERAL & ADMINISTRATIVE EXPENSES		
Salaries & Fringe Benefits	6,728,765	853,245
Other Than Personnel Services	2,660,137	1,235,466
Depreciation & Amortization	402,022	103,301
Total G&A Expenses	\$9,790,924	\$2,192,012
Total Expenses	\$39,949,600	\$8,413,222
Net Assets	\$ 29,587,525	(\$4,074,539)



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*Including Ryan-NENA and Ryan/Thelma Adair Community Health Center