

Our Mission:

THE WILLIAM F. RYAN COMMUNITY HEALTH NETWORK is committed to providing high quality, affordable, comprehensive, linguistically appropriate and culturally competent healthcare services to medically underserved populations. All patients are treated equally with dignity, respect, courtesy, confidentiality, and concern for safety.

"HEALTHCARE IS A RIGHT, NOT A PRIVILEGE."

COMMUNICATOR WILLIAM F. RYAN

Our Vision:

AS A TEAM OF DEDICATED INDIVIDUALS, the staff of the William F. Ryan Community Health Network is responsive to the needs of the community, and continually enhances and improves services in order to ensure the highest quality of care.

Support in 2012

PLEASE JOIN US IN RECOGNIZING THOSE WHO SUPPORT OUR WORK AND VISION THROUGH THEIR GENEROUS 2012 CONTRIBUTIONS

\$2,000,000 +

DNHS, HRSA, Bureau of Primary Health Care, Health Center Program
DNHS, HRSA, Bureau of Primary Health Care, Capital Development
NYSDOH, Division of Nutrition, Special Supplemental Nutrition Program for Women, Infants and Children

\$500,000 - \$1,000,000

NYSDOH, AIDS Institute
NYC DOHMH Public Health Solutions, HIV Care Services
DNHS, HRSA, HIV/AIDS Bureau
NYSDOH, Bureau of OMM and Adolescent Health

\$100,000 - \$499,999

DNHS, SAMHSA
NYCHC Community Health Corps Grant
Fan Fan and Leslie R. Samuels Foundation
Greater NYC Alliance of Susan G. Komen for the Cure, Inc.

\$10,000 - \$99,999

CVS Caremark charitable Trust
Entertainment Industry Foundation
Hesperi Foundation
Aveo Foundation Breast Cancer Fund
NYC DOHMH, The Council of the City of New York
New York State Health Foundation

\$5,000 - \$9,999

Edible Case
TD Charitable Foundation

Special thanks to our many friends (too numerous to list here) who supported the Ryan Network with gifts totaling \$5,000.

Join our efforts to provide affordable health care to thousands of New Yorkers today. Make a direct contribution via credit card at www.ryancenter.org or via check payable to:

William F. Ryan Community Health Network

180 WEST 87TH STREET
NEW YORK, NY 10020
CALL (212) 410-7844 FOR MORE INFORMATION OR SPECIFIC PROJECTS AND PROGRAMS.

Leadership 2012

WILLIAM F. RYAN BOARD OF DIRECTORS

Arnold Baron
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George F. Dicker
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E. Rosalinda
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Ryan/Chloasca-Clinton Center



RYAN NETWORK

William F. Ryan Community Health Network



ANNUAL REPORT 2012



RYAN CENTER
RYAN AVENUE
RYAN ADAM
RYAN CHLOSCA-CLINTON

Dear Ryan Friends

Over 45 years ago, the William F. Ryan Community Health Network (then known as the Mott Street Side Neighborhood Health Council) positioned itself at the leading edge of the community and public health arena with a vision to deliver the highest quality health care to New York City's communities most in need. Today, as a premier community health leader with 17 service sites, we remain committed to providing the best patient care possible driven by our founding mission that healthcare is a right, not a privilege. As we reflect on 2012 as "a year of action", we do so with the deepest gratitude for our patients, Board of Directors, dedicated staff, funders, community leaders, and elected officials.

During the year, as the nation prepared for unprecedented changes set forth by the Affordable Care Act, the Ryan Network, in collaboration with its sister Community Health Centers in New York State and across the country, continued its efforts of tireless activists in support of affordable, high quality health care for all. The Network's Board and Executive Leadership worked swiftly to ready the organization for health care reform's promise of expanded coverage and systemic changes in health care financing and delivery. Plans were set in motion to realize enhanced patient navigation/enrollment services and community-wide partnerships, such as participation in several Health Homes, and groundbreaking compliance with other leading edge Community Health Centers, for the establishment of an Accountable Care Organization. To address the crucial need for continuous performance improvement, in 2012, the Network, which has long prioritized electronic health record system optimization, successfully launched its Patient Portal feature, a method for confidential electronic interaction with patients. Demonstrating ongoing confidence in the Network's ability to respond to emerging community need, in 2012, Ryan was awarded over \$4.5 million in federal capacity to assist in funding. The result of two very competitive grant processes, the award enabled the Ryan Network to expand services at current sites, as well as establish a new School-Based Health Center in Central Harlem.

In October 2012, when Super Storm Sandy caused extensive power outages, particularly at the Ryan-NEMA site, with the spread flooding, the shutdown of the subway system, five days of public school closure, and significant loss of both property and life, the Ryan Network was called to action. In addition to Ryan-NEMA being able to provide limited services in the immediate aftermath of the storm, the Ryan Network also provided significant mobile medical van support at the request of the New York City Mayor's Office, as well as the New York State Governor's Office, to assist in critical relief efforts needed by residents of the Rockaways neighborhood of Queens. The medical van, staffed by physicians, nurses and social workers, addressed problems both acute and routine. The Network was honored to have had the opportunity to assist those affected by this disaster, and continues to support the communities in their long-term recovery goals to rebuild and re-engage.

We are proud of Ryan's successes in 2012, and are ready for the future. Our achievements have been many, and again, we thank all who stand with the Ryan Network in support of accessible quality care regardless of ability to pay with making them possible.

E. Rosalinda
E. Rosalinda
Board Chairperson
William F. Ryan Community Health Center

Walter Cruz
Walter Cruz, Co. Dir.
Board Chairperson
Ryan/Chloasca-Clinton Community Health Center

Berita C. Birch
Berita C. Birch
President & CEO
William F. Ryan Network

Health Care Services



THE RYAN NETWORK is one of the nation's largest and oldest Community Health Centers. The Network's model of coordinated health care services ensures access to a full range of high quality, affordable primary care, mental health, dental, and support services for thousands of patients annually. A proud member of the New York City community, Ryan dedicates itself to serving hard-to-reach individuals, those with low financial resources, those who do not speak English, and those with multiple and special health care needs.



HEALTH CARE SERVICES

- Adult Medicine
- Pediatrics
- Women's Health
- Adolescent Health
- Geriatrics
- Dental Services
- TB Services
- Mental Health Services
- Vision Services
- Social Services
- Nutrition Services
- Care Management
- WIC Program (Women, Infants & Children)
- Medical/Specialty Care Services
- Laboratory Services
- Radiology Services
- Special Pharmacy
- Pharmacy/Infusion
- Medical and/or other assistance
- Signage assistance
- Transportation medically related

COMMUNITY OUTREACH

- Cancer Services Program
- Homeless Health
- Prevention, Education & Outreach
- ReachOut and Read
- School-Based Health
- Speakers Bureau



2012 Ryan Network Demographics

NUMBER OF PATIENTS NUMBER OF ENCOUNTERS

48,981

5% HOMELESS PATIENTS (2,600)
1% VETERAN PATIENTS (381)

215,156

5% HOMELESS VISITS (11,244)
1% VETERAN ENCOUNTERS (3,444)

RACE/ETHNICITY



AGE DISTRIBUTION

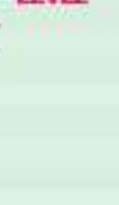


NUMBER OF PATIENTS NEEDING LANGUAGE INTERPRETION SERVICES 5% (2,435)

GENDER COMPOSITION



POVERTY LEVEL



INSURANCE SOURCE



FINANCIAL INFORMATION: OPERATING REVENUE & EXPENSES

FISCAL YEAR ENDING DECEMBER 31, 2012

	WILLIAM M. KWAK COMMUNITY HEALTH CENTER*	FRANKLIN D. ROOSEVELT COMMUNITY HEALTH CENTER
REVENUES:		
DHHS Grants & Contract Services	\$16,576,106	\$2,093,043
Patient Service Revenue	26,403,802	6,987,050
Other	4,954,829	57,550
Total Net Revenues	\$47,934,737	\$9,137,643
PROGRAM EXPENSES:		
Salaries & Fringe Benefits	\$26,893,744	\$3,795,646
Other Than Personnel Services	3,976,833	2,091,305
Depreciation & Amortization	2,482,974	395,911
Total Program Expenses	\$33,353,551	\$6,282,262
GENERAL & ADMINISTRATIVE EXPENSES:		
Salaries & Fringe Benefits	\$6,577,469	\$798,820
Other Than Personnel Services	2,560,010	1,336,110
Depreciation & Amortization	425,802	91,229
Total G&A Expenses	\$9,563,281	\$12,195,217
Total Expenses	\$42,916,832	\$18,477,479
Net Assets	\$14,997,905	(\$3,594,573)



Barbara E. Nish
President & CEO



Kelly Fisher
Executive Director
Ryan-NCHA
Director of Health Care



Charles W. Sherry, MD, MEd
Executive Director
Ryan-Therapeutic
Community Health Center



Gordon Chu, MD, MEd
Medical Director
Ryan-Gordon's
Community Health Center

*Including Ryan-NCHA and Ryan-Therapeutic Adult Community Health Center