Locations

Community Health Centers

1. Ryan Health | West 97th Street
   110 W. 97th Street, 10025

2. Ryan Health | Women & Children’s
   801 Amsterdam Avenue, 10025

3. Ryan Health | Adair
   565 Manhattan Avenue, 10027

4. Ryan Health | Frederick Douglass
   2381 Frederick Douglass Boulevard, 10027

5. Ryan Chelsea-Clinton
   645 Tenth Avenue, 10036

6. Ryan Health | NENA
   279 E. 3rd Street, 10009

School-Based Health Centers

7. Public School 180/Hugo Newman College Preparatory
   370 W. 120th Street, 10027

8. Middle School 54/Booker T. Washington
   103 W. 107th Street, 10025

9. Edward A. Reynolds West Side High School
   140 W. 102nd Street, 10025

10. Public School 11/William T. Harris
    320 W. 21st Street, 10011

11. Public School 64/The Earth School
    600 E. 6th Street, 10009

12. Public School 188/The Island School
    442 E. Houston Street, 10002

13. Park West Educational Campus
    525 W. 50th Street, 10019

Community Outreach Centers

14. Regent Family Residence
    2720 Broadway, 10025

15. The Bridge
    248 W. 108th Street, 10025

16. Convent Avenue Family Living Center
    22 Convent Avenue, 10027

17. West Harlem Residence
    138 W. 143rd Street, 10030

18. Ryan Health | Mobile Health Center
Dear Friends and Supporters

Ryan Health’s commitment to providing high quality, patient-centered care has never wavered. We entered 2018 facing great uncertainty regarding federal support for health centers, proposed changes to Medicaid, and reductions in safety net programs that our patients rely on. Despite uncertainty, Ryan Health provided primary and preventive care to tens of thousands of medically underserved patients and developed new programs to meet their needs.

We took major strides forward in addressing the opioid epidemic, meeting the developmental needs of our youngest patients, and advancing our outreach capabilities through the acquisition of a state-of-the-art mobile health center. We also continued to provide many services focused on chronic disease management, behavioral health, and HIV prevention and treatment, among others.

In 2018, Ryan Health served 48,660 patients in 205,899 encounters. Providing patients with greater access to care across our six main sites, school-based health centers, homeless outreach program, and mobile health center, was another major initiative undertaken last year.

Quality in care continues to be a priority across the organization. We are enormously proud to report that Ryan Health was recognized in 2018 as a Health Center Quality Leader by the Health Resources & Services Administration (HRSA). This signifies that the results of our clinical performance metrics ranked among the top 30 percent of 1,274 health centers across the country.

As we continue to fulfill our mission of providing healthcare as a right to all our patients, Ryan Health must continue to evolve for the future, no matter what uncertainty it brings. With the commitment of our Board members, our dedicated leadership team and staff, and the help of our valued supporters, we will continue to achieve our goals to benefit the patients we serve.

Today, more than ever, Ryan Health is Caring for New York, Here for You.
Our Mission

Ryan Health is dedicated to providing high quality, affordable, comprehensive, linguistically and culturally competent health care services to medically underserved populations. All patients are treated equally with dignity, respect, courtesy, confidentiality, and concern for safety. The organization’s mission is guided by the founding principle that “Health Care is a right, not a privilege.”

Our Vision

Ryan Health is committed to maintaining its essential role as a community-based provider and leader in the Community Health Center movement. As a team of dedicated individuals, our staff is responsive to the needs of the community and continually enhances and improves services to ensure the highest quality of care.

Our Core Values

Care for patients
Commit to the mission
Collaborate with the team

“My world literally brightened when my doctor came in the door—increasingly resourceful and helpful. I feel so much a part of the experience that I go home, ready to implement what we discussed. It’s great to have a cheerleader at Ryan.”

— Ryan Health | West 97th Street Patient
Patient Demographics

Number of Patients: 48,660
Number of Patient Encounters: 205,899

Gender:
- Male: 42%
- Female: 58%

Age:
- 0-19: 32%
- 20-44: 32%
- 45-64: 24%
- 65+: 12%

Ethnicity:
- Hispanic/Latino: 46%
- Black/African American: 24%
- White: 15%
- Asian: 3%
- Other: 11%
- Unreported: 15%

Payor Source:
- Medicaid: 59%
- Private: 16%
- Medicare: 12%
- Uninsured: 11%
- Other Public: 2%

Poverty Level:
- ≤100%: 59%
- 101-150%: 23%
- 151-200%: 5%
- >200%: 9%
- Unknown: 4%
Medication Assisted Treatment (MAT)

Ryan Health’s MAT Program is aimed at treating patients with opioid addiction, including prescription painkillers and heroin. Patients who screen positive for substance use disorder are addressed clinically and offered behavioral health services. They are assessed for MAT and when indicated, buprenorphine is prescribed to stop opioid withdrawal symptoms and cravings, making it easier for patients to break the crippling cycle of addiction.

HealthySteps

To ensure the healthy development of its youngest patients, Ryan Health established HealthySteps at its Women & Children’s center. An evidence-based pediatric primary care program, HealthySteps is designed to improve the well-being and developmental outcomes of babies and toddlers. The HealthySteps Specialist, an expert in child development, provides screenings and services to identify risks to the child. Parents and caregivers receive guidance, support, and resources to strengthen parenting skills and ensure a child’s healthy development.

Mobile Health Center

Our new Mobile Health Center provides convenient community access to primary care and prevention services, including HIV testing, screenings, diabetes management, health education, and vaccinations. The state-of-the-art, 33-foot van is equipped with two exam rooms, diagnostic tools, and both intake and lab areas. Universally accessible and staffed by a nurse practitioner, licensed practical nurse, and a driver, it offers a welcoming environment for all patients.

Quality Improvement

For 2018, HRSA recognized Ryan Health as a Health Center Quality Leader, a Clinical Quality Improver, an Access Enhancer, a Health Disparities Reducer, for advancing HIT, and for achieving PCMH recognition. As a Health Center Quality Leader, Ryan Health placed in the top 30 percent for clinical quality measures among more than a thousand health centers nationwide.
“Nowadays you don’t see a lot of providers caring for their patients’ health and having other staff and [the doctor] himself checking up on you to see how you are after the medical visit. This is a real doctor, and I’m happy with the services I’ve been receiving from the very first day I came to this clinic.”

—Ryan Chelsea-Clinton Patient
We Thank
Our 2018
Supporters

$1,000,000 and Over
Afia Foundation
DHHS, HRSA
Bureau of Primary Health Care
HIV/AIDS Bureau
Mount Sinai Health System
NYC Department of Health
and Mental Hygiene
Vaccines for Children Program
NYS Department of Health
Women, Infants, and Children
(WIC) Program

$10,000 to $99,999
Delta Dental Community
Care Foundation
The George Link, Jr. Foundation
Healthfirst
Health Research, Inc.
Sharp Business Systems
TD Charitable Foundation

$1,000 to $9,999
Affinity
Al D. Rodriguez
Liver Foundation
Classic Systems, Inc.
CohnReznick
Humberto Cruz
Empire BlueCross BlueShield
HealthPlus
Fidelis Care New York
Polly Ryan & Jay Hoffer
Loisaida Rx, Inc.
Brian and Dina McIndoe
Mega Aid
PAR Heating and
Air Conditioning
Studio Ground Up
Thriftway Pharmacy
Terri Solomon Topaz
UnitedHealthcare

Under $1,000
AccountNet
Arctic Wolf
Samuel Bartels
Daniel J. Baxter
Darice Birge
Karen Brady
Phillip Chen
Community Eyecare Associates
Michael Dalzell
Walter Delacruz
Edelman Sultan Knox Wood
Architects, LLP
Lisa Elmore
Esco Drug Co, Inc.
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Friedman Associates II
Elizabeth and William Gaines
Hal Giesen
Walter T. Gorman PE, PC
Margaret Gramins
Veronica Gretton
E. Ronald Guy
Jose A. Hernandez
JPMorgan Chase Foundation
Tara Kahler
Jaime Khemraj, MD
Jerome and Dorothy Kretchmer
Martin Levine

$100,000 to $999,999
Anonymous
Centers for Disease Control
Community Health Center
Association of New York State
(CHCANYS)
The Fan Fox and Leslie R. Samuels
Foundation, Inc. (multi-year)
Hispanic Federation
New York City Council
NYS Assembly Member
Daniel J. O’Donnell
Community Capital Assistance
Program
NYS Department of Health
AIDS Institute
School-Based Health Program
Public Health Solutions
Robin Hood (multi-year)

We have made every effort to provide a complete and accurate list of our valued supporters. If there is an omission, please call 212-316-8303, so we may update our records.
### 2018 Financials

Ryan Health
Consolidated Financial Information
Operating Revenue & Expenses
Fiscal Year Ended December 31, 2018

<table>
<thead>
<tr>
<th></th>
<th>Ryan Health</th>
<th>Ryan Chelsea-Clinton</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>REVENUES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grant &amp; Contract Services</td>
<td>16,461,384</td>
<td>2,840,523</td>
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<tr>
<td>Patient Service Revenue</td>
<td>39,040,954</td>
<td>10,668,074</td>
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<tr>
<td>Fundraising</td>
<td>54,850</td>
<td>-</td>
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<tr>
<td>Net Assets Released from Restrictions</td>
<td>800,000</td>
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<tr>
<td>Other</td>
<td>1,167,087</td>
<td>66,141</td>
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<tr>
<td><strong>TOTAL NET REVENUE</strong></td>
<td><strong>$ 57,524,275</strong></td>
<td><strong>$ 13,574,738</strong></td>
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<tr>
<td><strong>EXPENSES</strong></td>
<td></td>
<td></td>
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<tr>
<td>Salaries &amp; Fringe Benefits</td>
<td>39,210,009</td>
<td>7,265,108</td>
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<tr>
<td>Other Than Personnel Services</td>
<td>17,553,697</td>
<td>5,119,256</td>
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<tr>
<td>Depreciation &amp; Amortization</td>
<td>2,917,566</td>
<td>363,317</td>
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<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$ 59,681,272</strong></td>
<td><strong>$ 12,747,681</strong></td>
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<td>Change in Unrestricted Net Assets</td>
<td><strong>$ (2,156,997)</strong></td>
<td><strong>$ 827,057</strong></td>
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<td><strong>TOTAL NET ASSETS as of December 31, 2018</strong></td>
<td><strong>$ 32,352,586</strong></td>
<td><strong>$ 2,218,033</strong></td>
</tr>
</tbody>
</table>

Ryan Health is committed to the fiscal viability and credibility of its operations. This audit has been prepared by an independent firm in accordance with generally accepted auditing standards and is based on the financial statements of Ryan Health and Ryan Chelsea-Clinton. With guidance from its Boards of Directors, Ryan Health continually makes investments in programs, initiatives, and capital construction to fulfill its mission and meet the needs of the communities it serves. Ryan Health is a proud recipient of federal grants to support its projects and programs. For more information about this funding, please visit our website at www.ryanhealth.org. Based on sound financial management practices and prudent investments, Ryan Health offers quality programs, develops new approaches to primary care delivery, and provides an environment that is consistent with federal and state regulations.
Leadership and Staff

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Harriet Chan King, Vice Chairperson
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Philip L. Chen, CFA
Miguel Delgado, MHA, MS

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Hope L. Mason, MPA
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Daniel Pichinson, Ex-Officio

Ryan Health

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Maureen E. Montegari, MBA, SHRM-SCP, Chief Human Resources Officer
Scott Morgan, MBA, Chief Financial Officer
Ana Taras, MPH, Chief of Strategic Development
Jessina Wachtelhausen, RN, BSN, Chief Nursing Officer

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Michael Fagan, MPP, Senior Director of External Relations
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José Rodriguez, LCSW, Director of Social Services
Helene Rosenhouse-Romeo, MPH, RD, CDN, CLC, Director of Nutrition & WIC
Robert Tasca, DDS, Director of Dental Services & Radiology

Community Health Outreach Program
Charles Shorter, LMSW

School-Based Health Center Program
Bob Fohngho, MBA

Ryan Health | West 97th Street
Samuel Bartels, Executive Director
Jaime Khemraj, MD, MPH, Medical Director, Director of Quality Improvement

Ryan Health | Women & Children’s
Bob Fohngho, MBA, Executive Director
Melinda S. Gilmore, MD, Medical Director
Jenny Castro, MPA, Deputy Director

Ryan Health | NENA
Leslie Pargament, MBA, Executive Director
Jeanne Carey, MD, Medical Director
Marielle Mehu-Arnao, Deputy Director

Ryan Chelsea-Clinton
Daniel Pichinson, MBA, Executive Director
Zehra Siddiqui, DO, Medical Director
William Arboleda, MPA, Deputy Director

Ryan Health | Adair
Ryan Health | Frederick Douglass
Charles Shorter, LMSW, Executive Director
Radeyah Hack, MD, Medical Director

Ryan Health | Mobile Health Center
Samuel Bartels