Locations

Health Centers
1. Ryan Health | West 97th Street
   110 W. 97th Street, 10025
2. Ryan Health | Women & Children’s
   801 Amsterdam Avenue, 10025
3. Ryan Health | Adair
   565 Manhattan Avenue, 10027
4. Ryan Health | Frederick Douglass
   2381 Frederick Douglass Boulevard, 10027
5. Ryan Chelsea-Clinton
   645 Tenth Avenue, 10036
6. Ryan Health | NENA
   279 E. 3rd Street, 10009
7. Ryan Health | Wadsworth
   150 Wadsworth Avenue, 10033
   (Opening in 2020)
8. Ryan Health | Mobile Health Center

School-Based Health Centers
9. Public School 180/
   Hugo Newman College Preparatory
   370 W. 120th Street, 10027
10. Middle School 54/
    Booker T. Washington
    103 W. 107th Street, 10025
11. Edward A. Reynolds
    West Side High School
    140 W. 102nd Street, 10025
12. Public School 11/William T. Harris
    320 W. 21st Street, 10011
13. Public School 64/The Earth School
    600 E. 6th Street, 10009
14. Public School 188/The Island School
    442 E. Houston Street, 10002
15. Park West Educational Campus
    525 W. 50th Street, 10019

Community Outreach Centers
14. Regent Family Residence
    2720 Broadway, 10025
15. The Bridge
    248 W. 108th Street, 10025
16. Convent Avenue Family Living Center
    22 Convent Avenue, 10027
17. West Harlem Residence
    138 W. 143rd Street, 10030
Dear Friends and Supporters

Before Ryan Health reflects on 2019, we first want to acknowledge the unprecedented circumstances that we are experiencing in 2020. COVID-19 has taken a major toll on New York City, especially on the underserved communities of color that Ryan Health has served for over 52 years. We collectively mourn the loss of so many. In addition to being affected by the ongoing pandemic, communities of color are being deeply impacted by the public health crisis of racism. Ryan Health is committed to fight for racial justice for our communities and our staff.

The doors at Ryan Health have remained open throughout these crises and our frontline healthcare workers are providing essential services to patients in need. We are meeting the demands of a new reality that requires constant vigilance to prevent new cases of COVID-19. We also are actively fighting pervasive systemic and institutional racism in our society. As we have for decades, Ryan Health is dedicated to addressing major challenges.

Last year, we met the challenge of providing Medication Assisted Treatment or MAT to a greater number of patients with opioid use disorder. Certified practitioners prescribed buprenorphine to treat opioid addiction. Patients received psychosocial support, guidance, and medication monitoring to ensure their full recoveries.

Our Title X Family Planning program came under siege in 2019 due to new highly-restrictive regulations. Important services include access to birth control, screenings for STIs, and guidance to help patients plan their pregnancies. By working closely with the New York State Department of Health, Ryan Health has been able to continue to offer high-quality family planning and sexual health services at three sites without unnecessary barriers to care.

In 2019, Ryan Health took major steps toward expansion by securing space for a new health center in Washington Heights – the neighborhood with the greatest health needs in Manhattan. The center is currently under construction and expected to open in the fall of 2020. Once up and running, the site will have seven exam rooms and provide primary care and specialty services to an estimated 3,500 patients annually.

The Caring for New York Gala in June of 2019 also was a major success. Over 450 people gathered to celebrate our health centers, applaud our board members, staff, and patients, and recognize the important role community health centers play in our great city. What we celebrated – Caring for New York – continues to remain essential for so many.

As the pandemic reveals the enormous inequities in our current healthcare system, our role is even more critical to our more than 50,000 patients. While we don’t know what changes to healthcare will come, one thing that will always stay true is Ryan Health is Here for You.

Thank you for your support of Ryan Health. Stay safe, stay healthy, and stay strong.
Ryan Health Services

**Health Care**
- Adolescent Health
- Adult Medicine
- Behavioral Health
- Care Management
- Dental Services
- Diabetes Education
- Family Planning
- Geriatrics
- HIV Services
- Laboratory Services
- MAT (Medication Assisted Treatment)
- Medical Specialties
- Nutrition
- Pediatrics
- Pharmacy Plan for Under/Uninsured
- Radiology & Sonograms
- Substance Abuse Counseling
- Vision Services
- WIC Program (Women, Infants & Children)
- Women’s Health

**Community Outreach**
- Homeless Health
- Insurance Eligibility Assistance
- Prevention, Education & Outreach
- Reach Out & Read
- School-Based Health
- Speakers Bureau

**Patient Support Center**
- Appointments and Scheduling
- Prescription Refills
- Clinical Information
- Patient Outreach Campaigns
Our Mission

Ryan Health is dedicated to providing high quality, affordable, comprehensive, linguistically appropriate and culturally competent health care services to medically underserved populations. All patients are treated equally with dignity, respect, courtesy, confidentiality, and concern for safety. The organization’s mission is guided by the founding principle that “Health Care is a right, not a privilege.”

“All staff at Ryan Health are friendly and courteous. After 14 years here, I feel part of the Ryan Health family.”

— Ryan Health | West 97th Street Patient

For over 52 years, Ryan Health has served communities most in need by providing essential primary care, health education and prevention, and supportive services, as well as a wide range of specialty care. Ryan Health is committed to continuously developing new programs and services to meet the needs of the New York City communities we serve. We connect patients to the services they need, and as a trusted source of quality healthcare, we build long-lasting relationships with our patients.

Core Values
At Ryan Health We...

- **Care** for patients
- **Commit** to the mission
- **Collaborate** with the team
Patient Demographics

Number of Patients
50,428

Number of Patient Encounters
220,045

Gender
- Female: 59%
- Male: 41%

Age
- 0-19: 30%
- 20-44: 33%
- 45-64: 24%
- 65+: 13%

Ethnicity
- Hispanic/Latino: 44%
- Black/African American: 23%
- White: 18%
- Asian: 3%
- Other: 11%
- Unreported: 18%

Payor Source
- Medicaid: 57%
- Private: 18%
- Medicare: 13%
- Uninsured: 11%
- Other Public: 1%

Poverty Level
- ≤100%: 62%
- 101-150%: 19%
- 151-200%: 6%
- >200%: 12%
- Unknown: 1%
2019 Highlights

Dental Investments

Ryan Health’s Dental Department provided a wide variety of services in 2019, resulting in over 25,000 encounters for adults and children. Ryan Health also made a major long-term investment in vital equipment, including new procedure chairs for every dental exam room at four of its health centers. Updating the procedure chairs enables our dentists and hygienists to provide a higher level of care. In addition, dental x-ray units were upgraded in several exam rooms to provide high quality diagnostic imaging, while streamlining services for thousands of patients.

HIV Services and Support

Ryan Health has been a leading provider of quality HIV care, treatment and prevention services since 1988. Our multidisciplinary HIV care teams work together to create individualized care plans for people living with HIV who have a wide variety of needs. Through tabling, outreach, and a series of innovative educational events in 2019, including shared knowledge of experts in the field, Ryan Health offers comprehensive services for patients infected and affected by HIV.

Women, Infants, and Children Program

The Women, Infants, and Children Program (WIC) is a supplemental nutrition program that is open to all families who meet enrollment requirements, even if they are not Ryan Health patients. To better serve families, Ryan Health enabled WIC to transition the supplemental nutrition assistance program (SNAP) from paper benefits to electronic benefits in 2019. Serving 3,000 families per month, this new e-system allows for more flexibility in providing outreach, nutrition benefits, and in servicing pop-up clinics to deliver the full spectrum of WIC services at all our health centers.

Ryan Chelsea-Clinton Expansion

In 2019, Ryan Chelsea-Clinton was the recipient of a NYS Transformation grant to renovate existing space to increase its clinical capacity. The expansion will result in an additional six exam rooms and facilitate the integration of primary care, behavioral health, and specialty care services. With additional clinical space, Ryan Chelsea-Clinton’s patient population is estimated to increase 31% over three years.
“Ryan Health has a center full of wonderful people who are always ready to help. Your ladies out front maintain a sense of humor against all odds. I leave feeling relieved and cared for. I am blessed to have discovered the West 97th Street health center!”

—Ryan Health Patient
We Thank Our 2019 Supporters

$1,000,000 and Over
Aafia Foundation
DHHS, HRSA
Bureau of Primary Health Care
Mount Sinai Health System
NYC Department of Health and Mental Hygiene
NYC Department of Health Care Facility Transformation Program II
Women, Infants, and Children (WIC) Program

$100,000 to $999,999
Anonymous
Centers for Disease Control
DHHS, HRSA
HIV/AIDS Bureau
The Fan Fox and Leslie R. Samuels Foundation, Inc. (multi-year)
Hispanic Federation
New York City Council
NYC Department of Health and Mental Hygiene
Infant Mortality Reduction initiative
NYS Department of Health
AIDS Institute
Family Planning Emergency Funding
School-Based Health Program

$5,000 to $9,999
Alliance Building Services
Cigna
Denham Wolf Real Estate Services
DentaQuest
Empire BlueCross BlueShield HealthPlus
Henry Schein, Inc.
The Hyde and Watson Foundation
Law Offices of Daniel G. Robles
Lawrence and Walsh, P.C.
Lenco Diagnostic Laboratories, Inc.
Littler Mendelson Foundation
Peter Manes
Brian and Dina McInnotts
Metropolitan
Mount Sinai Health Partners
Nixon Peabody LLP
RadNet, Inc.
School of Visual Arts
Studio Ground Up
Tal Healthcare
Pat Wang
WellCare Health Plans, Inc.

$1,000 to $4,999
119F SEIU - United Healthcare Workers East
Accountant
APICHA Community Health Center
Ariel Property Advisors, LLC
Azra Healthcare
Bank of America Charitable Foundation, Inc.

We have made every effort to provide a complete and accurate list of our valued supporters. If there is an omission, please call 212-316-8303, so we may update our records.
Ryan Health
Consolidated Financial Information
Operating Revenue & Expenses
Fiscal Year Ended December 31, 2019

<table>
<thead>
<tr>
<th></th>
<th>Ryan Health</th>
<th>Ryan Chelsea-Clinton</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>REVENUES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patient Service Revenue</td>
<td>40,664,717</td>
<td>13,336,909</td>
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<tr>
<td>Grant &amp; Contract Services</td>
<td>16,379,865</td>
<td>2,794,201</td>
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<tr>
<td>Fundraising</td>
<td>382,910</td>
<td>79,726</td>
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<tr>
<td>Net Assets Released from Restrictions</td>
<td>490,838</td>
<td>129,439</td>
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<tr>
<td>Other</td>
<td>1,471,173</td>
<td>20,994</td>
</tr>
<tr>
<td><strong>TOTAL NET REVENUE</strong></td>
<td>$ 59,389,503</td>
<td>$ 16,361,269</td>
</tr>
</tbody>
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|                      |             |                      |
| **EXPENSES**         |             |                      |
| Salaries & Fringe Benefits | 40,831,066  | 7,848,810            |
| Other Than Personnel Services | 18,825,438  | 6,664,052            |
| Depreciation & Amortization | 2,969,035  | 363,677              |
| **TOTAL EXPENSES**   | $ 62,625,539| $ 14,876,539         |
| Change in Unrestricted Net Assets | (3,236,036) | 1,484,730            |

| **TOTAL NET ASSETS** |             |                      |
| as of December 31, 2019 | $ 29,116,550 | $3,702,763           |

Ryan Health is committed to the fiscal viability and credibility of its operations. This audit has been prepared by an independent firm in accordance with generally accepted auditing standards and is based on the financial statements of Ryan Health and Ryan Chelsea-Clinton. With guidance from its Boards of Directors, Ryan Health continually makes investments in programs, initiatives, and capital construction to fulfill its mission and meet the needs of the communities it serves. Ryan Health is a proud recipient of federal grants to support its projects and programs. For more information about this funding, please visit our website at www.ryanhealth.org. Based on sound financial management practices and prudent investments, Ryan Health offers quality programs, develops new approaches to primary care delivery, and provides an environment that is consistent with federal and state regulations.
Leadership and Staff

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Jermel J. Hawkins, MD, MPH
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Ryan Health

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Chief Human Resources Officer
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Ana Taras, MPH, Chief of Strategic Development
Jessina Wachtelhausen, RN, BSN, Chief Nursing Officer

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Constance Jones, MBA, Director of Facilities
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Director of Nutrition & WIC
Robert Tasca, DDS, Director of Dental Services & Radiology
Lydia Yeager, DNP, MSM, RN, CPNP-PC,
Director of School-Based Health
Nitrisha Zhang, MBA, Controller

Ryan Health | West 97th Street
Samuel Bartels, Executive Director
Rashanna Lynch, MD, FAAFP, Medical Director

Ryan Health | Women & Children’s
Valentine Hernandez, MHA, Executive Director

Ryan Health | NENA
Leslie Pargament, MBA, Executive Director
Jeanne Carey, MD, Medical Director
Marielle Mehu-Arnao, Deputy Director

Ryan Chelsea-Clinton
Daniel Pichinson, MBA, Executive Director
Zehra Siddiqui, DO, Medical Director
William Arboleda, MPA, Deputy Director

Ryan Health | Adair
Charles Shorter, LMSW, Executive Director

Community Health Outreach Program
Charles Shorter, LMSW

School-Based Health Center Program
Lydia Yeager, DNP, MSM, RN, CPNP-PC

Ryan Health | Mobile Health Center
Samuel Bartels
Ryan Health
110 W. 97th Street | New York, NY 10025
Call 212-316-7944 for more information on specific projects or programs.

RyanHealth.org