



Ryan Health
Caring for New York. Here for You.

2021 Annual Report



Locations

Health Centers

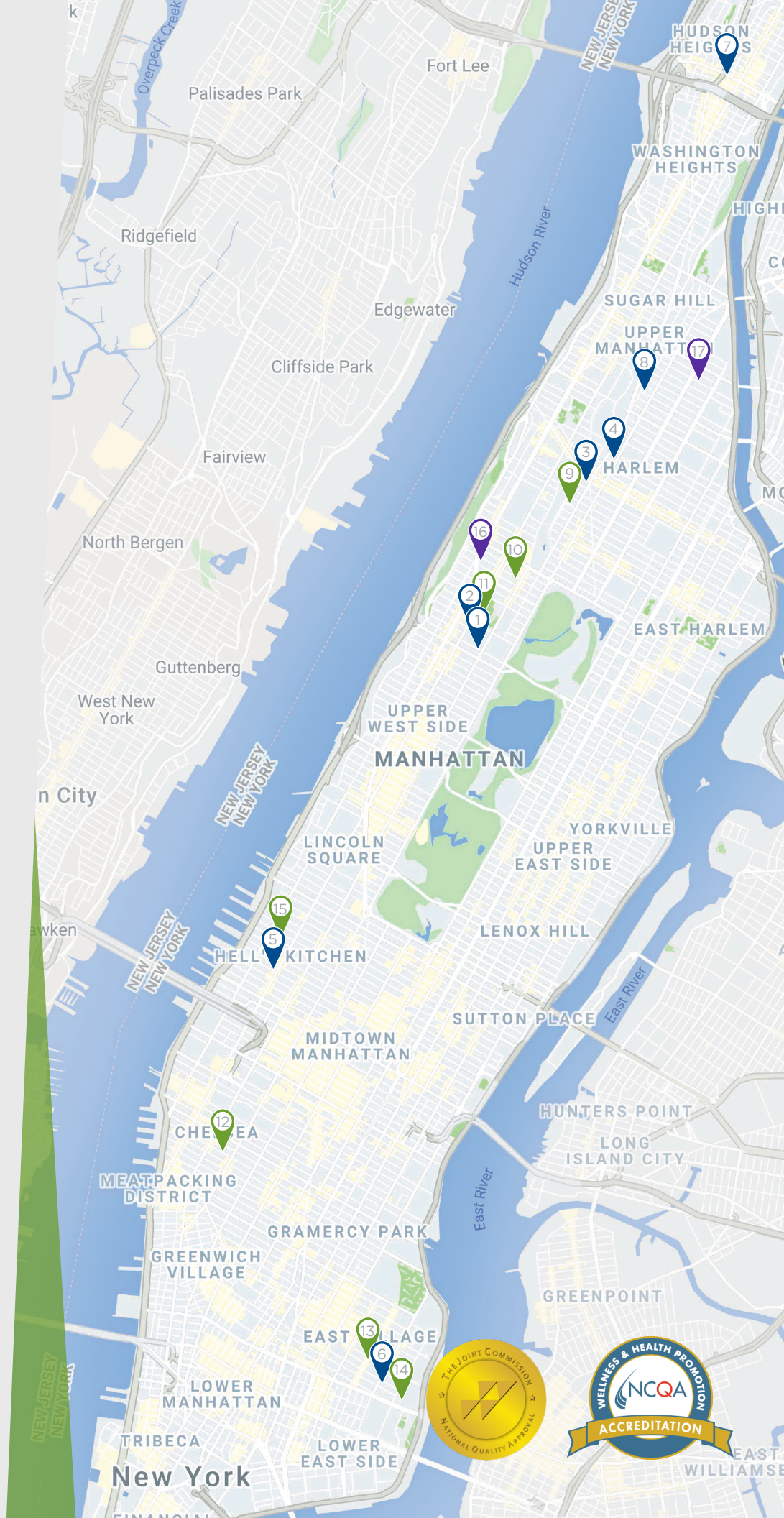
1. **Ryan Health | West 97th Street**
110 W. 97th Street, 10025
2. **Ryan Health | Women & Children's**
801 Amsterdam Avenue, 10025
3. **Ryan Health | Adair**
565 Manhattan Avenue, 10027
4. **Ryan Health | Frederick Douglass**
2381 Frederick Douglass Boulevard, 10027
5. **Ryan Chelsea-Clinton**
645 Tenth Avenue, 10036
6. **Ryan Health | NENA**
279 E. 3rd Street, 10009
7. **Ryan Health | Wadsworth**
154 Wadsworth Avenue, 10033
8. **Ryan Health | Mobile Health Center**

School-Based Health Centers

9. **Public School 180/
Hugo Newman College Preparatory**
370 W. 120th Street, 10027
10. **Middle School 54/
Booker T. Washington**
103 W. 107th Street, 10025
11. **Edward A. Reynolds
West Side High School**
140 W. 102nd Street, 10025
12. **Public School 11/William T. Harris**
320 W. 21st Street, 10011
13. **Public School 64/The Earth School**
600 E. 6th Street, 10009
14. **Public School 188/The Island School**
442 E. Houston Street, 10002
15. **Park West Educational Campus**
525 W. 50th Street, 10019

Community Outreach Centers

16. **The Bridge**
248 W. 108th Street, 10025
17. **West Harlem Residence**
138 W. 143rd Street, 10030



Dear Friends and Supporters

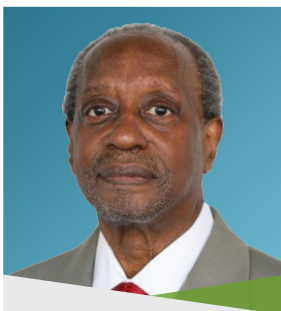
Dear Friends,

We are pleased to share with you our 2021 Annual Report. This past year, Ryan Health continued to battle COVID-19 while our staff worked tirelessly to deliver high quality healthcare to our patients and the communities we serve. However, 2021 was also a year of progress for us as we had significant achievements. Through it all, we continued to place patients at the center of everything we do, while never losing sight of our founding principle that “Healthcare is a right, not a privilege.”

For 55 years, Ryan Health has met the needs of vulnerable New Yorkers by providing access to healthcare services to thousands of patients annually, no matter their circumstances. In 2021, we found that the pandemic disproportionately affected the health of people of color and other high-need groups, greatly impacting their social drivers of health. In response, Ryan Health doubled our outreach efforts, ensuring patients and community members were vaccinated and boosted against COVID-19. We provided more than 50,000 vaccinations to New Yorkers in our centers and partnering organizations. Our staff screened for high blood pressure and diabetes conditions that put people at greater risk for getting sick and hospitalized with COVID-19. When we found someone with one or more of these ailments, we connected them to primary care to make sure their disease was managed, and they stayed healthy. By partnering with faith-based organizations, schools, senior centers, social service agencies, and other community-based organizations we were able to reach more individuals and families in need of our services.

2021 marked a year of milestones and growth. We were thrilled to celebrate the 20th Anniversary of our Ryan Chelsea-Clinton Health Center and its recent renovations, which increased the patient care space by 25% (you can read more in our highlights section). In addition, we are pleased to share that Dr. Rashanna Lynch, who showed tremendous leadership in 2021 as our Medical Director of Ryan Health at 97th Street, was recently promoted to Chief Medical Officer. Throughout her tenure at Ryan Health, Dr. Lynch’s steady leadership and superb clinical skills have set a high standard for providing quality care that results in better health outcomes for our patients.

Thank you to all of our partners, friends and benefactors for your support, dedication and generosity towards Ryan Health in 2021. We look forward to ensuring that Ryan Health is always Here for You. Stay safe and healthy.



E. Ronald Guy
Board Chairperson
Ryan Health



Walter Delacruz, Esq.
Board Chairperson
Ryan Chelsea-Clinton



Brian McIndoe
President & CEO
Ryan Health

Ryan Health Services

Health Care

Adolescent Health
Adult Medicine
Behavioral Health
Care Management
COVID-19 Testing
COVID-19 Vaccinations
Dental Services
Diabetes Education
Family Planning
Geriatrics
HIV Services
Laboratory Services
MAT (Medication Assisted Treatment)
Medical Specialties
Nutrition
Pediatrics
Pharmacy Plan for Under/Uninsured
Population Health
Radiology & Sonograms
Specialty Services
Substance Use Disorder Treatment
Vision Services
WIC Program (Women, Infants & Children)
Women's Health

Community Outreach

Homeless Health
Insurance Eligibility Assistance
Prevention, Education & Outreach
Reach Out & Read
School-Based Health
Speakers Bureau

Patient Support Center

Appointments and Scheduling
Patient Outreach Campaigns
Prescription Refills



Our Mission

Ryan Health is dedicated to providing high quality, affordable, comprehensive, linguistically appropriate and culturally competent health care services to medically underserved populations. All patients are treated equally with dignity, respect, courtesy, confidentiality, and concern for safety. The organization's mission is guided by the founding principle that "Health Care is a right, not a privilege."



"What I liked the most was that I felt the nurses and staff were very helpful to me. When I go there, they are very polite and tell me what I have to do. Overall, they are helpful and provide fast service..."

— Ryan Health | West 97th Street Patient

For 55 years, Ryan Health has served communities most in need by providing essential primary care, health education and prevention, and supportive services, as well as a wide range of specialty care. Ryan Health is committed to continuously developing new programs and services to meet the needs of the New York City communities we serve, including staying open throughout the COVID-19 pandemic. Throughout good and tough times, we continue to connect patients to the services they need and serve as a trusted source of quality healthcare.

Core Values

At Ryan Health We...



Care
for patients



Commit
to the mission



Collaborate
with the team

Patient Demographics

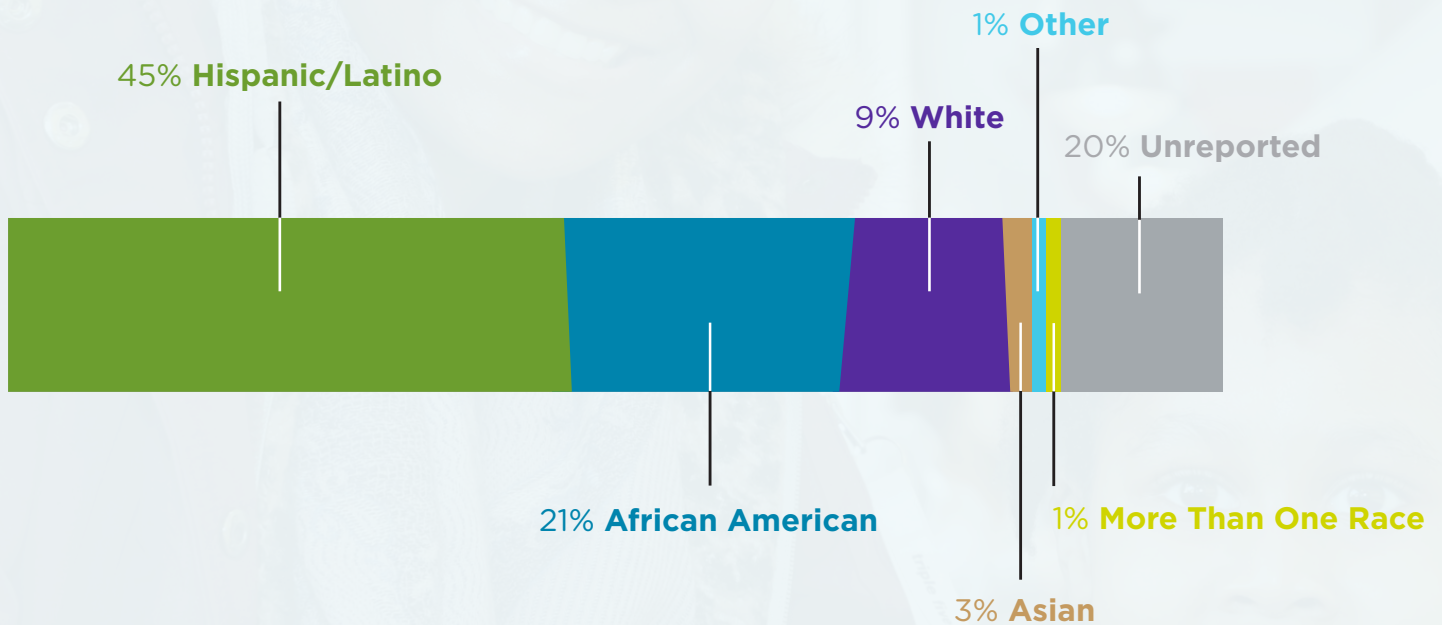
Number of
Patients

45,451

Number of
Patient Encounters

202,960

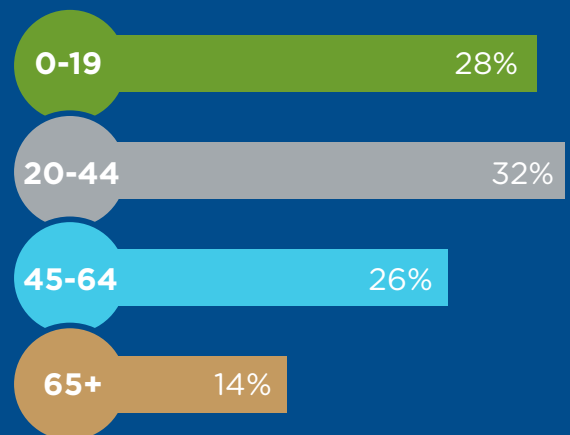
Ethnicity



Poverty Level



Age Distribution



2021 Highlights



Community Outreach Events

Throughout 2021, Ryan Health delivered vital health services and responded to vaccine hesitancy to vulnerable populations through Community Outreach Events. We expanded access to care to ensure marginalized populations affected by racial disparities had access to the COVID-19 and flu vaccinations, as well as blood pressure, blood sugar, dental screenings, and HIV, Hep C testing. Ryan Health's providers focused on educating and reinforcing the importance of vaccines to patients and members of the community. By utilizing our Mobile Health Center, our staff went to local faith-based organizations, schools, social service agencies, and community-based organizations to educate and vaccinate participants ensuring vulnerable populations received the COVID-19 and flu vaccines.

Nurse Spotlight

The impact of nurses in health care is unparalleled, directly affecting the health and well-being of our communities. This year especially, Ryan Health honors the varying roles of our nurses and their positive impact on our patients' lives. Nurses make a difference as trusted advocates who ensure individuals, families, and populations receive necessary care and services. Throughout 2021, our nurses went above and beyond by working at Community Outreach Events with partnering organizations. Ryan Health's nurses and providers are guardians of care focused on educating and reinforcing the importance of vaccinations and quality care to patients. By receiving vaccines themselves, our nurses are reassuring examples to their patients of the safety and efficacy of the COVID-19 and flu vaccines to prevent serious illness and hospitalizations. Our nurses made a difference by continuously advocating for high quality services not only in our centers, but also in their daily lives ensuring our mission stood strong in 2021.

Ryan Chelsea-Clinton

In 2021, we were thrilled to celebrate the 20th Anniversary of Ryan Chelsea-Clinton (RCC). Opening to the community in 2001, planning for RCC began in 1992 as a result of a meeting called by Assemblyman Richard Gottfried to discuss the unmet primary care needs of the Chelsea and Hell's Kitchen communities. Since that time, the 20,000 square foot, state-of-the-art facility has grown to serve over 12,000 patients annually, 96% of whom are living at or below 200% of the federal poverty level. In addition to primary care, the center offers on-site provision of specialty and ancillary services such as behavioral health, dental, HIV Services, optometry, podiatry, radiology, and a school-based health center. In 2021, RCC had over 46,000 patient encounters for adults and children, the highest number of encounters in its history. RCC completed major renovations adding 7 exam and 3 consult rooms to continue to provide high quality primary and specialty care services. Building the exam rooms enables our clinicians to provide a higher level of care for nearly 5,000 more patients, a 12% increase prior to construction.



The Ryan Health team held a vaccination event at the local men's shelter, vaccinating four individuals. The participants at this event were very grateful, expressing the challenges of receiving vaccines at the shelter where they stayed. One individual, who was an older gentleman of color in his 50's, was missing proof of government-issued identification. Because of this, he was turned away from other organizations even though he voiced his deep desire to protect himself. Ryan Health, which understands the systemic needs of homeless and refugee populations, was able to provide this gentleman with the COVID-19 vaccine. He was extremely appreciative of Ryan Health's support and services after he had been turned away.

—Ryan Health | Frederick Douglass, Patient Impact Story



We Thank Our 2021 Supporters

\$1,000,000 and over

DHHS, HRSA

American Rescue Plan
Bureau of Primary
Health Care

Mount Sinai Health System

NYC Department of Health and Mental Hygiene

Vaccines for Children
Program

NYS Department of Health

Women, Infants and
Children (WIC) Program

\$100,000 to \$999,999

Afia Foundation

Delta Dental Community Care Foundation

Direct Relief

DHHS, HRSA

HIV/AIDS Bureau

Fund for Public Health in New York

Health Research, Inc.

Primary Care Development Corporation

NYC Vaccination Readiness
COVID19 Vaccine Delivery

Public Health Solutions

New York City Council

NYS Department of Health

AIDS Institute

Comprehensvie Family
Planning

Hispanic Federation

School-Based Health
Program

\$10,000 to \$99,999

340 Basics

801 Amsterdam Commercial
Owners LLC

Affinity Health Plan

CHCANYS

CohnReznick

Community Eyecare
Associates

Fidelis Care New York

Gilead Sciences, Inc.

The George Link, Jr.
Foundation

Healthfirst

Henry Schein, Inc.

The Hilaria and Alec Baldwin
Foundation

Loisaida Rx, Inc.

Brian and Dina McIndoe

NYS Office of Addiction
Services and Supporters

Quest Diagnostics

Richman Family Foundation

TD Bank

TD Charitable Foundation

Thriftway Pharmacy

Valor Management LLC

\$5,000 to \$9,999

Chartspan Medical
Technologies

Fisher & Phillips

Gilbane Building Company

The Heberts Company

Healthcare Education
Project

The Hyde and Watson
Foundation

Inovalon

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Luma Health

New Amsterdam Drug
Mart, Inc.

Nixon Peabody LLP

PKF O'Connor Davies LLP

RadNet, Inc.

Raabia Shafi

\$1,000 to \$4,999

ahma Rx

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Samuel Bartels

Leora Benami

Bonadio

Sarah Boucher

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Jeanne Carey, MD

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Corporation

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Cigna

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Services

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Scott Morgan
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Nelson Mechanical

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Conditioning

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Pargament

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Inc.

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RCHN Community Health
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Charles Shorter

Zehra Siddiqui, MD

Peggy Silbert

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Brown & Brown Company

Terri Solomon

Strategic Services Group,
Inc. / Security By Design

Danyal Syed

Tal Healthcare

Ana Taras

Robert Tasca, DDS

Telco Experts

VillageCare

Works-in-Progress
Associates

Under \$1,000

Abbvie

Judith Aiges

Farooq Ajmal

James Amberson

Amos & Clive Construction

Anonymous

Omolola Aragbada

Gerald Augustin

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Jack May

Elisabeth McDuffie

Gerard Meuchner

Chris Miller

Marilyn Moss

Khalil Nassiruddin

Richard Nathan

Michael Newby

Julianne Nunez-Reyes

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Elizabeth Ortega

Errol Pierre

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Danielle Rein

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Urban Projects Collaborative

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Michael Wolf

Nitisha Zhang

In-Kind

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Peter R. Epp

Colin Failey

GHA Technologies, Inc.

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Hartshorn Portraiture

Peter Manes, MD

NBC

2021 Financials

Ryan Health
Consolidated Financial Information
Operating Revenue & Expenses
 Fiscal Year Ended December 31, 2021

Ryan★Health

Ryan★Chelsea Clinton

REVENUES

▶ Patient Service Revenue	39,691,622	17,203,784
▶ Grant & Contract Services	29,210,295	6,702,024
▶ Contributions	12,601,896	
▶ Other	2,070,696	87,453
TOTAL NET REVENUE	\$ 83,574,509	\$ 23,993,261

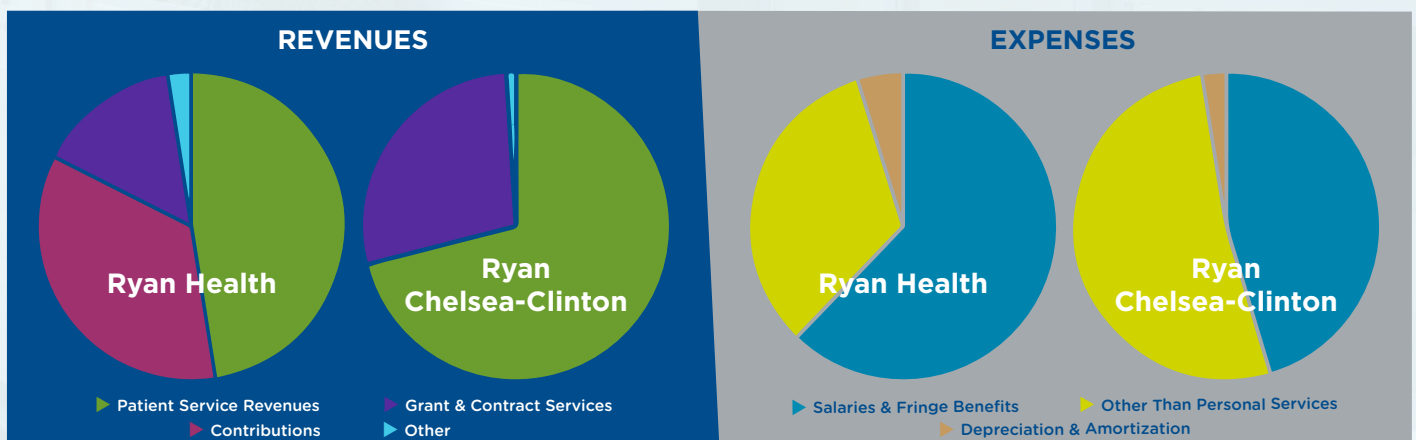
EXPENSES

▶ Salaries & Fringe Benefits	43,694,691	8,904,590
▶ Other Than Personnel Services	23,212,770	10,225,772
▶ Depreciation & Amortization	3,378,711	499,603
TOTAL EXPENSES	\$ 70,286,172	\$ 19,629,965
Change in Unrestricted Net Assets	\$ 13,288,337	\$ 4,363,296

TOTAL NET ASSETS as of December 31, 2021

\$ 42,919,264

\$12,038,804



Ryan Health is committed to the fiscal viability and credibility of its operations. This audit has been prepared by an independent firm in accordance with generally accepted auditing standards and is based on the financial statements of Ryan Health and Ryan Chelsea-Clinton. With guidance from its Boards of Directors, Ryan Health continually makes investments in programs, initiatives, and capital construction to fulfill its mission and meet the needs of the communities it serves. Ryan Health is a proud recipient of federal grants to support its projects and programs. For more information about this funding, please visit our website at www.ryanhealth.org. Based on sound financial management practices and prudent investments, Ryan Health offers quality programs, develops new approaches to primary care delivery, and provides an environment that is consistent with federal and state regulations.

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Ryan Health

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Jonathan Fried, Esq., General Counsel
Rashanna Lynch, MD, Chief Medical Officer
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Ana Taras, MPH, Chief of Strategic Development
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Darrick Whitley, Director of Prevention & Support Services
Lydia Yeager, DNP, MSN, RN, CPNP-PC, Director of Care Management and Director of School-Based Health
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Ryan Health | West 97th Street

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Hao Lam, DO, MPA, Medical Director
Kesia Rodriguez, MBA, Deputy Director

Ryan Health | Women & Children's

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Fernando Soto, Deputy Director

Ryan Health | NENA

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Marielle Mehu-Arnao, Deputy Director

Ryan Chelsea-Clinton

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Zehra Siddiqui, DO, Medical Director
William Arboleda, MPA, Deputy Director

Ryan Health | Adair

Ryan Health | Frederick Douglass

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Ana Guerra, MD, Medical Director

Ryan Health | Wadsworth

Samuel Bartels, Executive Director
Hao Lam, DO, MPA, Medical Director
Robert Wilson, Practice Administrator

Community Health Outreach Program

Charles Shorter, LMSW, Executive Director

School-Based Health Center Program

Lydia Yeager, DNP, MSM, RN, CPNP-PC, Director of Care Management and Director of School-Based Health

Ryan Health | Mobile Health Center

Samuel Bartels, Executive Director
Hao Lam, DO, MPA, Medical Director



Ryan Health
Caring for New York. Here for You.

[RyanHealth.org](https://www.RyanHealth.org)

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Ryan Health 110 W. 97th Street | New York, NY 10025
Call 212-316-7944 for more information on specific projects or programs.