

## Educational Support

### I. Educational Support

#### Education and Online School Support

Parents can call 311 and say “Schools” or call [\(718\) 935-2200](tel:7189352200). Open Monday–Friday, 8:00 am to 6:00 pm.

#### Special Education

Families with questions and concerns should reach out to [specialeducation@schools.nyc.gov](mailto:specialeducation@schools.nyc.gov).

Parents of children with disabilities or on the autism spectrum and with disabilities can contact [District 75](#), call [\(212\) 802-1500](tel:2128021500) or email [D75info@schools.nyc.gov](mailto:D75info@schools.nyc.gov).

District 75 provides support for students on the autism spectrum, with cognitive delays, emotional disturbances, sensory impairments or multiple disabilities.

**NYC Public Schools will remain closed for the remainder of the school year.** Remote learning will continue for the rest of 2019-2020. **NYC public school students that need a device for remote learning, visit: [coronavirus.schools.nyc/RemoteLearningDevices](https://coronavirus.schools.nyc/RemoteLearningDevices).**

### II. Free Internet for Students

#### Charter Communications

Spectrum’s parent company, **Charter Communications**, will make its [services available for free](#) for 60 days to households with K-12 and/or college students who don’t already have internet through the company. Charter will partner with school districts to ensure local communities are aware of its tools to help students learn remotely and open its Wi-Fi hotspots for public use.

To enroll in the program, call [1-844-488-8395](tel:18444888395). Installation fees will be waived for new student households.

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### III. Family Support

#### Parenting Support

[New York Foundling](#) – One of New York City’s largest providers of prevention programs. Parents who are struggling, feeling stressed or overwhelmed can call [\(888\) 435-7553](tel:8884357553).

#### Child Care

Children of first responders, health care providers, transit workers and other essential worker personnel during COVID-19 can be cared for safety at **Regional Enrichment Centers**; Go to [Information for Regional Enrichment Centers](#) for more information.

#### **Harlem**

##### The Children’s Aid Society

Provides support to families experiencing poverty.

Phone: [\(212\) 996-1716](tel:2129961716)

Address: [14-32 West 118th Street, New York, NY 10026](#)

##### The Harlem Children’s Zone

Taking a holistic approach to supporting families in Harlem.

Phone: [\(212\) 663-0555](tel:2126630555)

Address: [147 St. Nicholas Avenue, New York, NY 10026](#)