

Housing Support

I. Housing Advice

Lower East Side/ Chinatown Shelters, Transitional Housing and Services for Homeless People

Many organizations that normally require proof of residence or ID are making exceptions due to coronavirus and extending services to people who are homeless or in crisis without documentation.

Please call before visiting in case of changes.

Also find shelter in NYC through the Coalition for the Homeless, Project STAY and ShelterList. Call the Department of Homeless Services (DHS) 24-hour hotline for additional direction: (212)-361-0584, or the Prevention Assistance and Temporary Housing (PATH) office, also 24/7 at 917-521-3900.

Alliance LES Harm Reduction Center- 25 Allen Street, New York, NY 10002

(212) 645-0875

Provides services for those struggling with substance use or HIV/AIDS, including medical and mental health referrals, food, housing, and employment assistance.

Services affected by COVID-19:

Operating essential services only on Mondays, Wednesdays, and Fridays from 9:30 AM to 3:30 PM.

New York City Rescue Mission- 90 Lafayette St, New York, NY 10013

(212) 226-6214

Emergency overnight shelter for women; a shelter for men; residential recovery substance abuse treatment program for men

Serving dinner and takeout breakfast

NYC Department of Finance - SCRIE/DRIE Walk-In Center- 66 John St, 3rd Floor, New York, NY 10038

(212) 639-9675



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Provides tenants with disabilities (including veterans and seniors) exemption from rent increases via phone/virtual

For the most up-to-date information and services, please call listed number

Northern Manhattan Improvement Corporation (NMIC) - Court Office- 111 Centre St, Rm 323, New York, NY 10013

(212) 566-0900

Provides advocacy and legal representation for tenants with housing needs including eviction, repair issues, and/or landlord harassment

Services affected by COVID-19:

On-site programming has been suspended and all services are being offered remotely. There are two easy ways for you to access their services still:

Complete an online request for services form on nmic.org

Call their temporary COVID-19 hotline at 929-415-8970 for help with unemployment insurance, tax preparation, benefits, housing, or immigration needs.

For more information, please email info@nmic.org or call 212-822-8300.

Legal Aid Society - Water Street- 199 Water Street, 3rd Floor, New York, NY 10038

(212) 577-3300

Provides low-income clients (including immigrants and the homeless) with free legal services, including a homeless rights hotline and a health law unit that assists with benefits, social security, health care, unemployment and employment

Office is closed, but services remain available remotely. Please visit their website to see a full list of services affected by COVID-19.

The Door - Main Office- 555 Broome St, New York, NY 10013

(212) 941-9090

Provides adolescents ages 12-21 with free counseling, legal, and homeless and runaway youth services.

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Services affected by COVID-19:

Facility is currently closed, but staff remain available remotely

To receive help via email, contact resources@door.org

Text line for help is 646-392-8563. They are available Monday - Friday, 10am - 8pm

Contact legal services by calling 516-847-4801, Monday - Friday, 8am - 5pm

For a complete list of services affected by COVID-19, please visit their website.

New York City Family Justice Center – Manhattan- 80 Centre St, 5th Floor, New York, NY 10013

(212) 602-2800

For the most up-to-date information and services, please call listed number or visit their website.

Provides support with housing applications and legal help via phone.

As of Tuesday, March 17, 2020, the NYC Family Justice Centers buildings are temporarily closed as part of the City's response to Coronavirus (COVID-19). Services and support for survivors remains available by phone.

Visiting Nurse Service of New York (VNSNY) - Chinatown Community Center- 7 Mott Street, New York, NY 10013

(212) 619-3072

For the most up-to-date information and services, please call listed number

Assists seniors in Chinatown in making their homes safe and hazard-free

Adapt Community Network - Housing & Residential Services- 80 Maiden Lane, New York, NY 10038

(212) 683-6700

For the most up-to-date information and services, please call listed number or visit their website.

Provides variety of living options for persons with intellectual and developmental disabilities.

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Manhattan Legal Services - Lower Manhattan- 40 Worth Street, Suite 606, New York, NY 10013

(917) 661-4500

For a comprehensive report on the organization's response to COVID-19, please visit their website.

Provides legal service for housing and tenants' rights

Women's Prison Association - Hopper Home- 110 2nd Ave, New York, NY 10003

(646) 292-7740

Accepting food and clothing donations.

Provides women who have a criminal record with housing and shelter placement.

For services affected by COVID-19, please visit their website.

Bowery Residents' Committee - Palace SRO- 315 Bowery, 4th Floor, New York, NY 10003

(212) 533-5656

Supported residential facility providing homeless and/or mentally ill seniors with permanent housing.

Currently not taking any walk-ins.

Cooper Square Committee- 61 E 4th St, New York, NY 10003

(212) 228-8210

For the most up-to-date information and services, please call listed number.

Provides housing counseling and social services, free of charge, to area residents people residing between E. 14th St. and Delancey Street, from the Bowery to Avenue D.

Offices are closed, but services remain available remotely.

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Metropolitan Council On Housing - East Village Clinic- 61 E 4th St, New York, NY 10003

(212) 979-0611

For the most up-to-date information and services, please call listed number.

Phone/virtual service available on housing-related issues.

Services affected by COVID-19:

Due to concerns over the Coronavirus (COVID-19), Walk-In Clinics will be closed until further notice. The Tenant's Rights' Telephone Hotline will continue to be open.

Henry Street Settlement - Neighborhood Resource Center- 281 East Broadway, New York, NY 10002

(212) 471-2400 212

Provides support and guidance for Lower East Side residents in a number of ways, including: benefits screenings, legal services, financial services, health insurance, and family support.

The staff speaks English, Chinese and Spanish.

In response to COVID-19, Henry Street is:

Expanding their food pantry at Boys & Girls Republic on East 6th Street, opened in partnership with Vision Urbana, to hand-deliver meals to hundreds of community members.

Answering calls through their Helpline (347-493-2787) with 16 case managers who can help resolve a wide variety of urgent needs for Lower East Side neighbors and any New Yorkers.

Delivering Meals on Wheels to an increased client base of more than 2,200, due to the dramatic growth in the numbers of seniors and immunocompromised people needing to stay home.

Providing online jobs counseling to members of their JET and Jobs Plus programs and placing workers with industries that are hiring.

Distributing three meals a day to 600 residents of their four homeless shelters and supportive housing residences.

Assisting and helping troubleshoot technology issues for more than 100 children in our shelters who are attending school online.

Making some 1,500 phone calls per week to isolated seniors. Professional team members are calling frail elderly with greater needs, and volunteers are calling hundreds of others.

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Providing Abrons Education arts instruction programs online.

[Bowery Residents' Committee - Casa de Los Vecinos- 91 Pitt Street, New York, NY 10002](#)

(212) 533-3075

Long term housing for formerly homeless adults (ages 18+) diagnosed with a psychiatric disorder and/or living with HIV/AIDS

[New York Foundation For Senior Citizens \(NYFSC\) - Ridge Street Gardens- 80 Ridge Street, New York, NY 10002](#)

(212) 598-4148

Affordable housing for seniors

Breakfast and Lunch for seniors with assisted living available.

[Asian Americans For Equality - Housing and Community Services- 111 Division Street, New York, NY 10002](#)

(212) 979-8988

Offering regular services at this time

Assists in applying for affordable housing

While AAFE's staff is working remotely, a full range of programs and services is available to help our communities cope with the COVID-19 crisis:

UNEMPLOYMENT INSURANCE ASSISTANCE: AAFE is providing Chinese and Spanish-language assistance for community members filing applications with New York State for unemployment benefits. Contact: 718-961-2833 or 718-961-0888

WORKFORCE DEVELOPMENT PROGRAM: Counselors are able to provide phone counseling, job search guidance and resume preparation services. Contact: 718-961-2833.

SMALL BUSINESS SERVICES: AAFE's small business affiliate, Renaissance Economic Development Corporation (REDC), has established an Emergency Small Business Relief Loan Fund. Business owners may fill out an interest form. Low-interest loans of up to \$50,000 are available for working capital.

HOUSING COUNSELING: For help with tenant-landlord issues and information about the state's eviction moratorium, contact an AAFE housing counselor in Manhattan or Queens. Contact: 212-979-8988 (Manhattan) or 718-316-9993 (Jackson Heights).

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HOMEOWNERSHIP SERVICES: AAFE Community Development Fund is offering foreclosure prevention counseling and helping homeowners unable to meet mortgage payment obligations. Contact: info@aafecdf.org.

SOCIAL SERVICES/GOVERNMENT BENEFITS: Counselors can help with issues related to Medicare, Medicaid, affordable health care, food stamps, and SCRIE. Contact: 212-979-8988 (Manhattan), 718-961-0888 (Flushing), 718-316-9993 (Jackson Heights).

IMMIGRATION SERVICES: While new immigration applications are on hold, counselors are available to answer questions about USCIS procedures and help prepare application packets for future submission. Contact: 212-979-8988 (Manhattan), 718-961-0888 (Flushing), 718-316-9993 (Jackson Heights).

The GLBT Project, Inc.- 39 Eldridge Street, 4th Floor, New York, NY 10002

(917) 328-6399

Housing and rent assistance for LGBTQ adults

Asian Americans for Equality - Community Development Fund- 2 Allen Street, 7th Floor, New York, NY 10002

(212) 964-2288

Promotes homeownership for minority, immigrant, low- and moderate-income, and underserved households

Lower Eastside Service Center (LESC) - Pencer House- 630 East 6th St, New York, NY 10009

(212) 982-7282 or (212) 566-5372

Treatment programs are designed to help you beat addiction and strengthen capabilities so you can rejoin your community, from clinicians and medical providers to our staff of dedicated professionals

Bowery Residents' Committee - Glass Factory SRO- 139 Avenue D, New York, NY 10009

(646) 602-0715

Single room occupancy residence

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Community Access - Stanton House- 190 Stanton Street, New York, NY 10009

(646) 257-5667

An 18-24 month transitional residence providing mentally ill and chemically addicted homeless adult residents with food, recreation, medication supervision, supportive counseling, mental health day treatment, referrals for daily living assistance, and educational programming

For services affected by COVID-19, please visit their website or call the listed number.

Good Old Lower East Side, Inc. (GOLES)- 173 Avenue B, New York, NY 10009

(212) 533-2541

Provides residents of Manhattan's Lower East Side with eviction prevention services, tenant organizing, housing court assistance, legal referrals, and information on housing

Office currently closed due to COVID-19, but services remain available remotely.

Nazareth Housing - Center for Learning and Self-Sufficiency (CLASS)- 519 East 11th Street, NY, NY 10009

(212) 777-1010 or (347) 396-3165

Emergency family shelter, homelessness housing stability support services available via phone

Food pantry:

Monday-Friday, 7:30am - 11:30am for families with children and 11:30am-1:30pm for adults

Vegetarian and halal options available

Services affected by COVID-19:

Emergency Family Shelter, Louise's Pantry Food Security program, Supportive Housing, and Maintenance staff are operating on a staggered, alternating schedule, reducing the points of contact between staff, clients, and the broader community while minimizing disruption to these critical services.

The Homelessness Housing Stability Support team is working remotely and continuing to assist clients every day with benefits enrollment, eviction prevention, urgent needs assistance and housing applications. Please call or email a case manager if you need assistance of any kind:

info@nazarethhousingnyc.org // 212-777-1010, press 2

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Louise's Pantry will operate during normal hours using a pre-packaged model, reducing the instances of contact between staff and clients. Bags will be packed beforehand, and distributed to clients one-by-one.

Cancelled all VITA Tax Clinic appointments for the duration of New York State's PAUSE Order. Because the Federal tax filing deadline has been extended to July 15, they plan to reopen the VITA site once health officials state that social distancing is no longer required. In the meantime, they are evaluating the feasibility of offering a virtual VITA program. All clients will be contacted with the opportunity to reschedule.

Offices have been reorganized to maintain the recommended 6 feet distance between individuals, and all offices and residences are stocked with hand sanitizer, gloves, and other cleaning supplies.

Maintenance staff continues to redouble their efforts in sanitizing all surfaces in our buildings and service sites.

New York Foundation for Senior Citizens - George Daly House- 269 East Fourth Street, New York, NY 10009

(212) 260-9825

Short-term transitional housing facility offering individuals (ages 45+) shelter services including three meals a day, laundry assistance, case management, on-site medical services, medication management, and financial planning and management.

Women's Prison Association (WPA) - Sarah Powell Huntington House- 347 E 10th Street, New York, NY 10009

(646) 292-7710 or 7740

For services affected by COVID-19, please visit their website.

The Meatloaf Kitchen- 137 E 2nd Street, New York, NY 10009

(347) 850-2230

Resources for Immigrants and Undocumented Individuals & Families

While many food pantries and soup kitchens require ID under normal circumstances (COVID-19 may affect), some organizations are making exceptions for the state of emergency and extending their services to everyone in need, regardless of documentation.

Please call or email before visiting for updates about their services.

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[Catholic Charities Archdiocese of New York- 1011 First Avenue, 11th Floor, New York, NY 10022](#)

ID/official residence is never required to receive services.

Languages: English, Spanish

Phone: (888) 744-7900

Provides services for children, the homeless and hungry, families, individuals with disabilities, and assist with crisis resolution and immigrant and refugee integration through legal counseling, English and civics classes, and work authorization.

Service delivery model has been transitioned to a telephonic model and we continue to serve the most vulnerable New Yorkers. If you need help, please call the Catholic Charities Helpline at 1-888-744-7900, Mon – Fri 9AM to 8PM

Food pantry locations are open and provide “grab and go” bags so that New Yorkers will not go hungry during this “stay at home”. In East Harlem, our food pantry is packing bags of food for delivery to homebound seniors. For more information, contact us at CCFOOD@ARCHNY.ORG or the Food Hotline at 646-457-9730 for all food related inquiries.

Bronx Center: 402 E 152 Street, between Melrose and 3rd Avenues

Wednesday: 11 am to 3 pm

Thursday: 10 am to 1 pm

Friday from 10 am to 1 pm

Kennedy Center: 34 W 134 St, Between Lenox and 5th Ave — entrance through W 135 Street

Wednesday: 9 am to 1 pm

St. Cecilia Pantry: 125 E 105 St between Park and Lexington Ave, Manhattan

Wednesday: 9 am to 12 noon

St. Augustine: 1168 Franklin Ave between 167 and 168 St. Bronx

Monday: 9 am to 12 noon

Thursday: 2 pm to 4 pm

Eviction prevention services also continue to operate and are working to prevent the accrual of rent arrears. For more information, please call the Catholic Charities Helpline at 1-888-744-7900

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Immigration Division has been able to implement seminars and distribute critical information via electronic means, and our attorneys are still accompanying clients to those courts that remain open. For more information, please call the New Americans Hotline, 1-800-566-7636, Mon – Fri 9AM – 8PM, Sat-Sun 9AM – 5PM

[Damayan Migrant Workers Association- 406 West 40th St. 3rd Floor, New York, NY 10018](#)

ID/official residence is never required to receive services.

Languages: English, Tagalog

Phone: (212) 564-6057

Helps labor trafficking survivors develop escape plans, secure emergency housing and financial assistance, access social and legal services, find employment, and facilitate family reunifications. Also engages in community and organizing for fair labor standards and labor trafficking.

Midtown

Ali Forney Center (intake open for homeless youth)

www.aliforneycenter.org

Provides Housing for LGBT Youth (ages 16-24) and promotes awareness of the plight of homeless LGBT youth in the United States.

Phone: **[212-222-3427](tel:212-222-3427)**

Address: **[224 West 35th Street, 15th Floor, New York, NY 10001](#)**

Coalition for the Homeless

Shelter for parents with children under 21. No Walk-ins during COVID 19. Open.

Telephone: **[\(212\) 776-2000](tel:212-776-2000)** COVID # **[\(212\) 776-2177](tel:212-776-2177)**

Facsimile: **[\(212\) 964-1303](tel:212-964-1303)**

Email: **info@cfthomeless.org**

Address: **[129 Fulton Street, New York, NY 10038](#)**

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Covenant House

The nation's largest privately funded agency serving homeless, runaway and at-risk youth. Doors are open 24 hours a day for youth in need (16-24). <http://ny.covenanthouse.org/>

Phone: [\(212\) 613-3000](tel:(212)613-3000)

Address: [460 West 41st Street, New York, NY 10036](#)

MCCNY-Sylvia's Place

Emergency shelter for LGBTQ homeless youth (teens). *Limited Space (13 beds)

- *Vitra Brown* [\(917\)-259-8629](tel:(917)259-8629) for Sylvia' Place Info

Phone: [\(212\) 629-7440](tel:(212)629-7440) (voice mail + options)

Address: [446 West 36th Street, New York, NY 10018](#)

Safe Horizon StreetWorks Project

Work with homeless and street-involved young people **up to age 25** to help them find stability. <https://www.safehorizon.org/streetwork/>

Hotline: [\(800\) 708-6600](tel:(800)708-6600) (Monday, Tuesday, Thursday, and Friday, 10:00 am – 5:00 pm)

- **StreetWork Lower East Side Drop-In Center, [33 Essex Street New York, NY 10002](#)**
 - Monday, 6:30 pm to 8:30 pm (traveler youth and young injection drug users up to the age of 30 only).
 - General hours: Monday, Tuesday, Thursday, and Friday; 1:00 pm – 5:00 pm.
 - Intake hours: Monday, Tuesday, Thursday, and Friday; 10:15 am – 11:30 pm
 - Syringe exchange hours: Monday, Tuesday, Thursday, and Friday 1:00 pm – 5:00 pm. Contact [\(646\) 602-6404](tel:(646)602-6404) for more information.

Drop-in Centers near Ryan Chelsea Clinton Community Health Center

Olivieri Center for Women

All Drop-Ins operate 24/7. Drop-ins provide hot meals, showers, laundry facilities, clothing, medical care, recreational space, employment referrals, and other social services. Staff can also help you find a safe and secure place of sleep.

Address: [257 West 30th Street, New York, NY 10001](#). Near Penn Station.

Housing Support

Upper West Side

Selfhelp Community Services, Inc.

Geriatric Case Management

This program helps people who are older than 59 years old.

Senior Source provides access to a geriatric care manager 24 hours a day, 7 days a week. As a fee-for-service geriatric care management program, Senior Source helps clients and their families navigate the maze of health care and residential options, monitor and support ongoing care, and prepare for future care needs.

This private care management program is grounded in Selfhelp's long standing tradition of providing seniors with the support they need to live independently and securely in the privacy and comfort of their own homes. Our Care Managers work with clients and their families to develop a personalized care plan.

Social workers at every one of our programs can help individuals who qualify to access financial assistance. This assistance is funded by New York Times Neediest and other private grants and donations.

Phone: [\(212\) 787-8106](tel:2127878106)

Address: 136 West 91st Street, New York, NY 10024

Harlem

Nazareth Housing

Through Nazareth Housing's Housing Stability Support Project (HSSP), formerly homeless families receive extensive ongoing case management and frequent check-ins from case workers to ensure retention of housing and financial stability

Contact: Ivan Becker at ibecker@nazarethhousingnyc.org

Phone: [\(646\) 713 - 2671](tel:6467132671)