



2022 ANNUAL REPORT

Locations

Health Centers

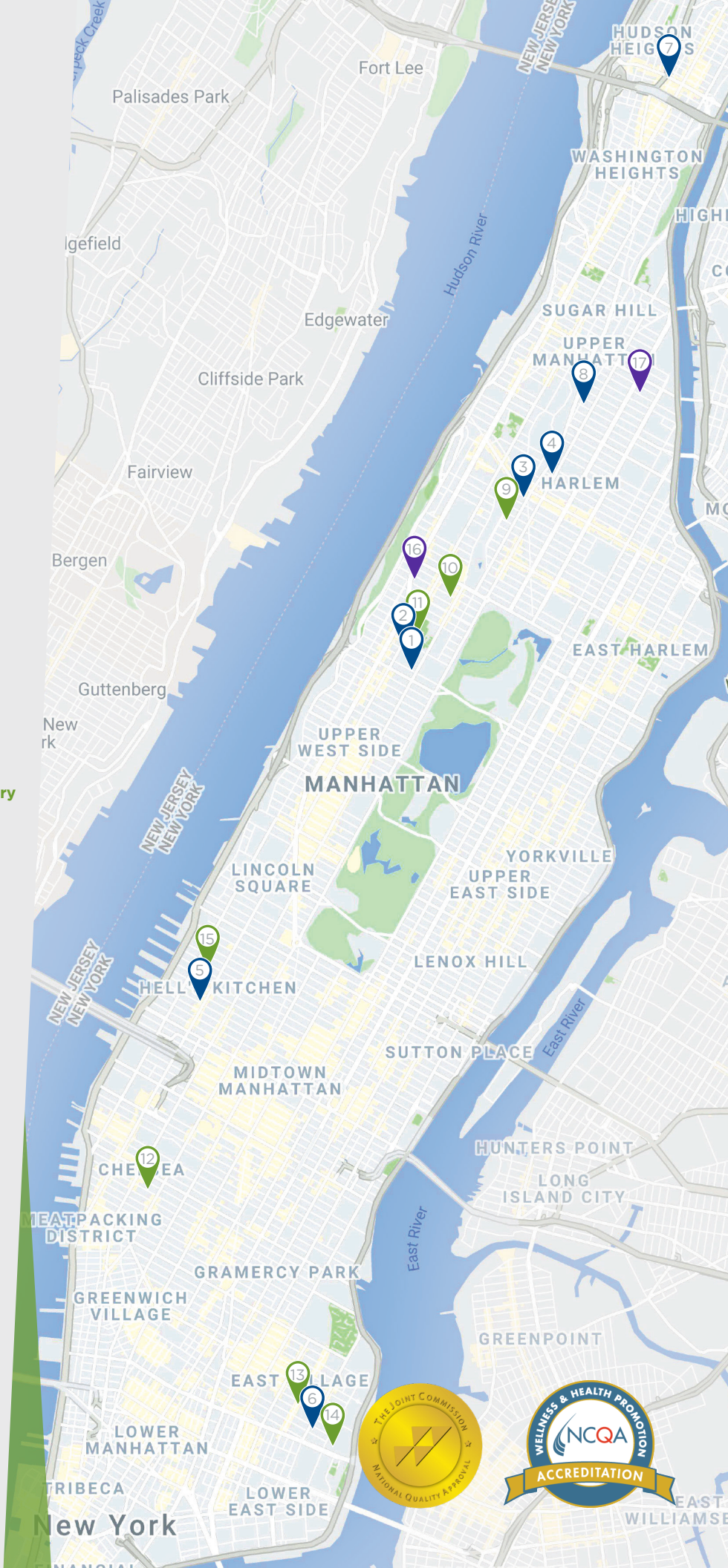
1. **Ryan Health | West 97th Street**
110 W. 97th Street, 10025
2. **Ryan Health | Women & Children's**
801 Amsterdam Avenue, 10025
3. **Ryan Health | Adair**
565 Manhattan Avenue, 10027
4. **Ryan Health | Frederick Douglass**
2381 Frederick Douglass Boulevard, 10027
5. **Ryan Chelsea-Clinton**
645 Tenth Avenue, 10036
6. **Ryan Health | NENA**
279 E. 3rd Street, 10009
7. **Ryan Health | Wadsworth**
154 Wadsworth Avenue, 10033
8. **Ryan Health | Mobile Health Center**

School-Based Health Centers

9. **Public School 180/Hugo Newman College Preparatory**
370 W. 120th Street, 10027
10. **Middle School 54/Booker T. Washington**
103 W. 107th Street, 10025
11. **Edward A. Reynolds West Side High School**
140 W. 102nd Street, 10025
12. **Public School 11/William T. Harris**
320 W. 21st Street, 10011
13. **Public School 64/The Earth School**
600 E. 6th Street, 10009
14. **Public School 188/The Island School**
442 E. Houston Street, 10002
15. **Park West Educational Campus**
525 W. 50th Street, 10019

Community Outreach Centers

16. **The Bridge**
248 W. 108th Street, 10025
17. **West Harlem Residence**
138 W. 143rd Street, 10030



Dear Friends and Supporters

August 31, 2023

Dear Friends,

We are pleased to share with you our **2022 Annual Report**. It was a year of accomplishments and transformation at Ryan Health. We expanded our services and added new spaces, ensuring that we are able to deliver high-quality care to everyone who walks through our doors. In 2022, Ryan Health evolved to meet the healthcare needs of the most vulnerable New Yorkers.

For 56 years, Ryan Health has provided access to healthcare services to thousands of patients annually, no matter their ability to pay. We have provided nearly 70,000 COVID-19 vaccinations to New Yorkers in our centers and at events throughout the communities that we are privileged to serve. In 2022, we welcomed many new practitioners into our centers, bringing with them years of experience in primary and specialty care to help serve nearly 48,000 patients.

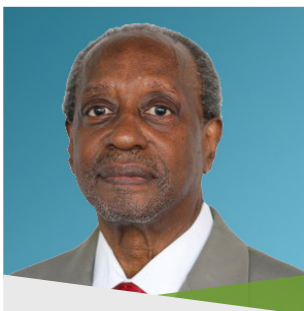
2022 marked a year of new health care needs. In response to the influx of patients needing behavioral health and emotional wellness, we are pleased to have completed construction and have since opened the new home of the Ryan Health | Emotional Wellness Center. This warm and welcoming new site offers confidential, comprehensive behavioral health services for children, adolescents, adults, and families.

Also, in 2022, we saw the beginning of what has now become a major crisis in New York City. Thousands of asylum-seeking families were transported via bus to New York City from the southern border. Ryan Health and Ryan Chelsea-Clinton immediately began welcoming them to our centers, treating their health conditions, and providing other forms of vital assistance. To date, we have delivered care to over 4,000 asylum seekers.

Additionally, this past year we received funding to expand our HealthySteps program to Ryan Chelsea-Clinton. This much-needed pediatric program supports early childhood development services for our youngest patients.

As many of you know, our President & CEO Brian McIndoe is retiring from Ryan Health and this will be his last Annual Report. We wish Brian all the best as he enters into his next chapter and thank him for all his hard work and commitment to our founding principle that "Healthcare is a right, not a privilege."

Thank you to all of our partners, friends, and benefactors for your support, dedication, and generosity towards Ryan Health in 2022. We look forward to ensuring that Ryan Health is always Here for You. Stay safe and healthy.



E. Ronald Guy, MA, CHM
Board Chairperson
Ryan Health



Walter Delacruz, Esq.
Board Chairperson
Ryan Chelsea-Clinton



Brian McIndoe, MPH
President & CEO
Ryan Health

Ryan Health Services

Health Care

Adolescent Health
Adult Medicine
Behavioral Health
Care Management
Dental Services
Diabetes Education
Family Planning
Geriatrics
HIV Services
Laboratory Services
MAT (Medication-Assisted Treatment)
Medical Specialties
Nutrition
Pediatrics
Pharmacy Plan for Under/Uninsured
Population Health
Radiology & Sonograms
Substance Use Disorder Treatment
Vision Services
WIC Program (Women, Infants & Children)
Women's Health

Community Outreach

Homeless Health
Insurance Eligibility Assistance
Prevention, Education & Outreach
Reach Out & Read
School-Based Health
Health Fairs

Patient Support Center

Appointments and Scheduling
Patient Outreach Campaigns
Prescription Refills



Our Mission

Ryan Health is dedicated to providing high quality, affordable, comprehensive, linguistically and culturally competent health care services to medically-underserved populations. All patients are treated equally with dignity, respect, courtesy, confidentiality and concern for safety. The organization's mission is guided by the founding principle that "Health Care is a right, not a privilege."



"I am very grateful for the staff at Ryan Health. They are very empathetic, showing that they care and want to help patients understand. I find the Emotional Wellness Center very supportive - I am happy they offer services to people like me, without insurance."

— Ryan Health | West 97th Street Patient

For 56 years, Ryan Health has served communities most in need by providing essential primary care, health education and prevention, and supportive services, as well as a wide range of specialty care. Ryan Health is committed to continuously developing new programs and services to meet the needs of the New York City communities we serve. We connect patients to the services they need, and as a trusted source of quality healthcare, we build long-lasting relationships with our patients.

Core Values

At Ryan Health We...



Care
for patients



Commit
to the mission



Collaborate
with the team

Patient Demographics

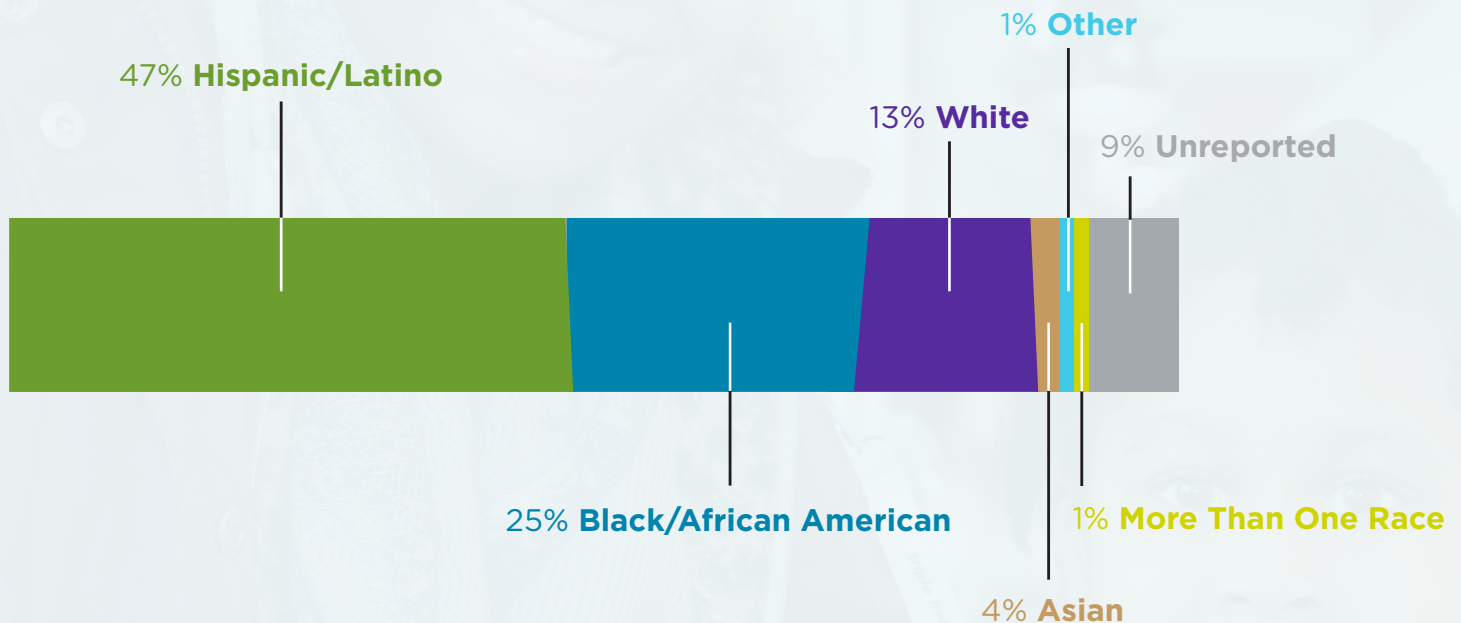
Number of
Patients

47,950

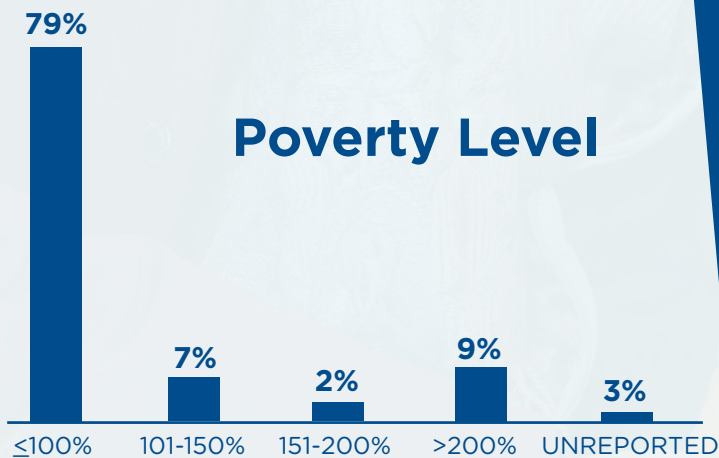
Number of
Patient Encounters

204,545

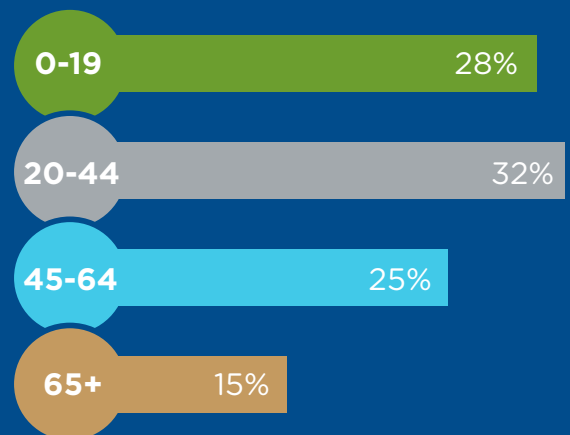
Race and Ethnicity



Poverty Level



Age Distribution



2022 Highlights



Accommodating an Influx of Asylum-Seeking Patients

In October 2022, New York City declared a state of emergency due to an influx of thousands of asylum seekers. Ryan Health has provided quality medical and dental care to over 4,000 asylum seekers of all ages and the numbers served continue to rise. Children of asylum seekers need vaccinations and physical exams, so they may enroll in school, and adults are also seeking physical exams as well as treatments for illnesses they acquired on their journey to the United States. Services have also been provided to asylum-seeking pregnant women who received vital prenatal care for the very first time.

Ryan Health | Women & Children's, WIC, and Emotional Wellness Center Expansion

In 2022, Ryan Health expanded its space at 801 Amsterdam Avenue, where Ryan Health | Women & Children's is located. The renovated space includes: expansion at Ryan Health | Women & Children's by adding 12 exam rooms, expanded work space, and improved configuration for optimal provision of pediatric and women's health services; as well as, two storefront spaces at street level to house our Women, Infants and Children's (WIC) program and Emotional Wellness Center.

With the WIC program at street level, it is more accessible to our patients, and raises visibility and awareness of the program to members of the community who may be eligible.

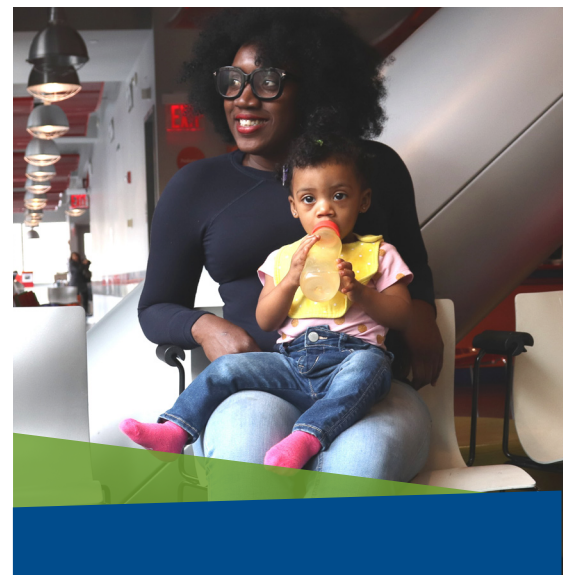
The new home of the Ryan Health | Emotional Wellness Center addresses the mental health needs of our patients. Ryan Health doubled its space, which includes two group therapy rooms that can be used as play therapy for our youngest patients. The need for behavioral health services that are devoted to underserved community members is particularly important with the current health impacts that many are experiencing.

HealthySteps

Ryan Health has been providing the HealthySteps program at Ryan Health | Women & Children's since 2017. In 2022, Ryan Chelsea-Clinton proudly received an award to expand the program there. HealthySteps is a pediatric primary care program that promotes the health, well-being, and school readiness of babies and toddlers, with an emphasis on families living in low-income communities.

HealthySteps optimizes child and maternal screening practices in order to monitor a child's developmental milestones. The program provides positive parenting tools, so caregivers can be supported in safely managing the early years of their child's development.

The program also provides screenings (such as for developmental delays with speech or language) during well-child visits, behavioral consultations, and intensive services, as needed. Families are connected to other Ryan Health services and a wide range of community resources to address needs that influence early childhood development outcomes.



Looking Back on Brian McIndoe's Legacy

After serving 14 years at Ryan Health, our dedicated President & CEO Brian McIndoe leaves behind a legacy that strengthened our core mission and vision to evolve and expand our centers, services, and programs to meet the needs of our communities.

In 2009, Brian joined Ryan Health as our Chief Financial Officer (CFO). When he became CEO in 2015, his top priorities were: financial stability, advancing the mission, and quality.

Brian is a firm believer in the saying, “no margin, no mission.” As such, he worked to improve the financial stability of the organization, ensuring Ryan Health’s ability to deliver healthcare to the tens of thousands of patients who rely on us.

Over the past eight years, Brian advanced the mission to reach new communities and patients, expanding externally and internally. In 2016, we opened Ryan Health | Frederick Douglass, strengthening our presence and services in Harlem. Three years ago, in the midst of the COVID-19 pandemic, we opened Ryan Health | Wadsworth to address unmet needs in Washington Heights and Inwood. Internally, both Ryan Chelsea-Clinton and Ryan Health | Women & Children’s underwent significant renovations to expand the number of patients that they are able to reach. We completed expansion for the new home of the Ryan Health | Emotional Wellness Center with additional space to address the mental health needs of our communities.

Under Brian’s leadership, Ryan Health implemented a comprehensive quality improvement program that has resulted in better outcomes for our patients and communities. Ryan Health is also now the proud recipient of many national, state, and local awards.

There have been many challenges throughout Brian’s tenure as CEO. The most significant was leading Ryan Health through the Covid-19 pandemic. In March of 2020, literally overnight, stay-at-home orders made it difficult for our patients to come to our centers for care, fearing that they may be exposed to the virus. We transitioned to telehealth in just two weeks, so we could continue to serve our patients and continue operations. With Brian’s leadership, Ryan Health’s doors remained open and we experienced minimal service interruptions throughout the pandemic.

Ryan Health is grateful to have had Brian as our passionate and dedicated leader. Because of his guidance, Ryan Health lived its mission to serve the most vulnerable New Yorkers, embracing our founding principle that “Health care is a right, not a privilege.” We wish Brian a very happy and healthy retirement.





We Thank Our 2022 Supporters

\$1,000,000 and over

DHHS, HRSA
American Rescue Plan
Bureau of Primary Health Care
Community Project Funding

The Fund for Public Health in NYC

NYS Department of Health
Women, Infants, and Children
Program

\$100,000 to \$999,999

Afia Foundation
Delta Dental Community Care Foundation

DHHS, HRSA
HIV/AIDS Bureau

Health Research, Inc.
Hispanic Federation
Mount Sinai Health System
New York City Council

NYS Department of Health
AIDS Institute
Comprehensive Family Planning
School-Based Health Program
Public Health Solutions

\$10,000 to \$99,999

1199 SEIU - United Healthcare Workers East
340 Basics
Anonymous
CHCANY
CohnReznick
Columbus Square Management
Community Eyecare Associates
Fidelis Care New York
Gilbane Building Company
Gilead Sciences, Inc.
Healthfirst
Henry Schein, Inc.
Loisaida Rx, Inc.
Brian and Dina McIndoe
Molina Healthcare
The New York State Office of Addiction Services and Supports (OASAS)

Quest Diagnostics
Richmond/Fey Family Charitable Fund
TD Bank
TD Charitable Foundation
Thriftway Pharmacy
Valor Management LLC

\$5,000 to \$9,999

Chartspan Medical Technologies
Cigna
Dooley Electric
Fisher & Phillips
The Hyde and Watson Foundation
Laboratory Corporation Holdings of America (LabCorp)
Littler Mendelsohn Foundation
Littler Mendelsohn P.C.
Luma Health
Merrill Lynch
Mutual of America
New Amsterdam Drug Mart, Inc.
Paycom Corporate Giving
PKF O'Connor Davies LLP
RadNet, Inc.
Ryan Drugs
Raabia Shafi
Theratechnologies

\$1,000 to \$4,999

ahma Rx
Farooq Ajmal
Acacia Network
Arthur J. Gallagher & Co.
Azara Healthcare
Samuel Bartels
Sarah Boucher
Call 4 Health
Urmi Chakrabarti
Champion Elevator Corp.
Harriet Chan King

Janice Cimberg Fried
Concert Health
Crossroads Group, Inc.
Walter Delacruz, Esq.
Denham Wolf Real Estate Services
Donato Marangi Inc.
Lois Dorman, MPA
Doximity
Gary Eddey
Empire BlueCross
BlueShield HealthPlus
En Pointe Consulting
Esco Drug Co., Inc.
Robert Fields, MD
C. Virginia Fields
Jonathan Fried, Esq.
GlobeTax
Merissa Goodstein
Margaret Gramins, MBA, MPH
Greater New York Hospital Association
E. Ronald Guy, MA, CHM
Harlem United
Daniel Halevy
Jermel Hawkins
Helen Karl Charitable Trust
Henry Street Settlement
Valentine Hernandez, MA
Inovalon
Gwendolyn Jack, MD, MPH
Vay Kothari
Jerome and Dorothy Kretschmer
Law Offices of Daniel G. Robles
Howard Long
Ronnie Lowenstein, PhD
Rashanna Lynch, MD
Hope Mason, MPA
Thomas Meixner
Michaels Family Foundation/Lorne Michaels
Maureen Montegari
Scott Morgan, MBA
National Black Leadership

Charitable Foundation, Inc.

Commission on AIDS Inc. (NBLCA)
Nixon Peabody LLP
PAR Heating and Air Conditioning
Leslie Pargament, MBA
Lisa Perry, MBA, MPP
Daniel Pichinson, MBA
Errol Pierre
Pitta Bishop & Del Giorno LLC
Primary Care Development Corporation (PCDC)
Quick Rx Pharmacy Group
Arshad Rahim
Richman Property Services
Dorthea Russo
Polly Ryan & Jay Hoffer
Ann Sarpu
Mike Scanlan
Charles Shirley
Charles Shorter, LMSW
Sobel Affiliates, Inc. a Brown & Brown Company
Terri Solomon Topaz
Valeria Spann, MSSW
Strategic Services Group, Inc. / Security By Design
Asher Sullivan
Danyal Syed, MD
Tal Healthcare
Ana Taras, MPH
The Comp Consulting Companies, LLC
The Hebets Company
Matthew Trovato
Urban Projects Collaborative
VillageCare
WSP USA Administration Inc.

Under \$1,000

401K Music Inc.
Atif Abdul Haqq
Mariya Alvarez
Bam Creative
Bank of America

J. Barnett
Fay Barrett, MPH
Darice Birge
Rebecca Bloom
Karen Brady
Anne Marie Burdak
Jon-Michial Carter
Philip L. Chen, CFA
Classic Systems, Inc.
Community Foundation of Howard County
Confidential Shredding
Corporate Computer Solutions
Isabel Danvers
Thomas V. Donato
Jessica Ecker, MA
Din Eshanov
Michael Fagan, MPP
Adam Fleming
Elisha Gabe
GDC Medical Electronics
Shimataver Ge
Hal Gilenson
Gigi Gilliard
Goddard Riverside Community Center
Juli Harkins, MS
Melissa Janae
Geraldine Joseph
JPMorgan Chase Foundation
Jennifer Karan
Adelisa Kolenovic
Russell J Korins
Josephine Landestoy
Bobbie Maniece-Harrison
Nicholas Matterese
Tosia McCormick, MS, LMHC
Gary McKay
Aparna Mekala
Kenneth Meyer
Mid City Painting Corp.
Arthur and Mary Montegari

Andres Moreno
Cathy Mota
Stanley Newman
Juliann Nunez-Reyes
Daniel O'Mahoney-Schwartz
Park West Village Tenants Association
Katherine Ponsoldt
Jack and Barbara Rennert
George Rodriguez
Janelle Roundtree
Colleen Rutledge
Kalyani Sanchez
Forbes Sealey
Sarah Simonson
Mollie Sin
Bryan Sloane
Rebecca Smith
Fernando Soto
Aaron Storo
Tietjen & Venegas Consulting Engineers, PLLC
Aja Tyler
Grace Van Vooren
Guy Villani
Works-in-Progress Associates
Nitrissha Zhang, MBA

In-Kind

Bon Marche
Cipriani South Street
Fisher & Phillips
GHA Technologies
Hartshorn Portraiture
Peter Manes, MD
MM Events
Mutual of America
NBC
Ponty Bistro
Quest Diagnostics
Robert Ahrens Production Company
TD Bank

2022 Financials

Ryan Health Consolidated Financial Information Operating Revenue & Expenses Fiscal Year Ended December 31, 2022

Ryan Health

Ryan Chelsea Clinton

REVENUES

▶ Patient Service Revenue	44,637,190	20,077,875
▶ Grant & Contract Services	24,047,359	4,207,585
▶ Contributions	7,029,411	333,622
▶ Other	2,898,817	73,319
TOTAL NET REVENUE	\$ 78,612,777	\$ 24,692,401

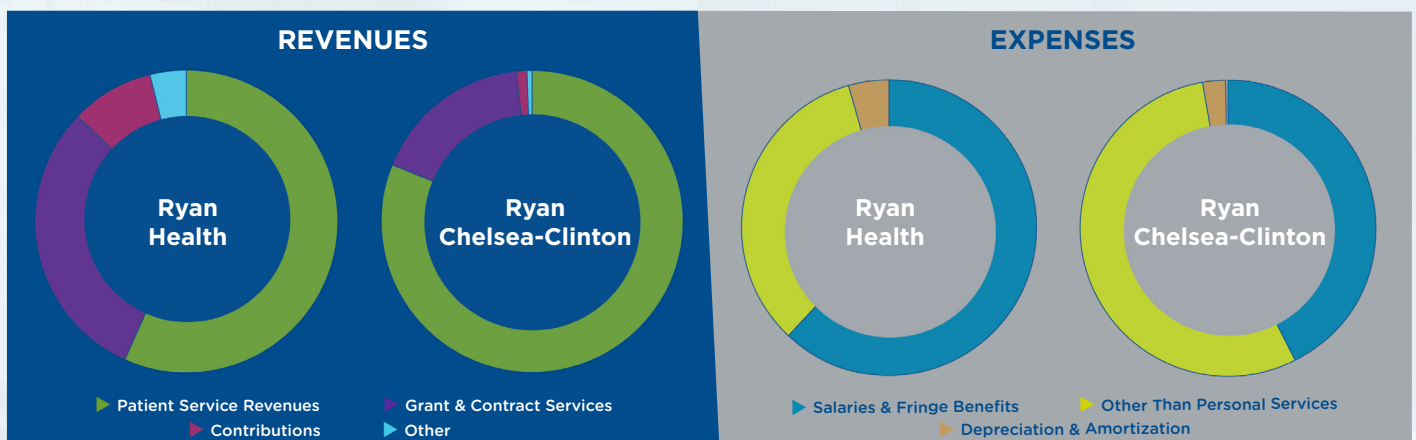
EXPENSES

▶ Salaries & Fringe Benefits	48,215,053	10,448,699
▶ Other Than Personnel Services	26,134,411	13,398,950
▶ Depreciation & Amortization	3,383,677	618,224
TOTAL EXPENSES	\$ 77,733,141	\$ 24,465,873
Change in Unrestricted Net Assets	\$ 879,636	\$ 226,528

TOTAL NET ASSETS as of December 31, 2022

\$43,798,900

\$12,265,332



Ryan Health is committed to the fiscal viability and credibility of its operations. This audit has been prepared by an independent firm in accordance with generally accepted auditing standards and is based on the financial statements of Ryan Health and Ryan Chelsea-Clinton. With guidance from its Boards of Directors, Ryan Health continually makes investments in programs, initiatives, and capital construction to fulfill its mission and meet the needs of the communities it serves. Ryan Health is a proud recipient of federal grants to support its projects and programs. For more information about this funding, please visit our website at www.ryanhealth.org. Based on sound financial management practices and prudent investments, Ryan Health offers quality programs, develops new approaches to primary care delivery, and provides an environment that is consistent with federal and state regulations.

Leadership and Staff

Ryan Health Board of Directors

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Ronnie Lowenstein, PhD, Treasurer
Valeria T. Spann, Secretary
Atif Abdul Haqq

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Juli A. Harkins, MS
Joseph J. Haslip

Gwendolyne Jack, MD, MPH
Hope L. Mason, MPA
Valeria T. Spann, MSSW
Brian McIndoe, MPH, Ex-Officio

Ryan Chelsea-Clinton Board of Directors

Walter Delacruz, Esq., Chairperson
Sarah Boucher, Vice Chairperson, Treasurer
Howard M. Long, Secretary
Harriet Chan King
Merissa Goodstein

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E. Ronald Guy, MA, CHM
Jermel J. Hawkins, MD, MPH
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Tosia McCormick, MS, LMHC

Lisa Perry, MBA, MPP
Leonardo Ruiz
Aaron L. Storo, PE, PMP
Daniel Pichinson, MBA, Ex-Officio

Ryan Health

Senior Leadership

Brian McIndoe, MPH, President & CEO
Farooq Ajmal, Chief Information Officer
Jessina Carroll, RN, BSN, Chief Nursing Officer
Joel Freyer, MPA, Director of Facilities
Jonathan Fried, Esq., General Counsel
Rashanna Lynch, MD, Chief Medical Officer
Scott Morgan, MBA, Chief Financial Officer
Lauren Stewart, SPHR, SHRM-SCP, Chief Human Resource Officer
Ana Taras, MPH, Chief of Strategic Development

Directors

Louise Austin, PA-C, MPH, Director of HIV Clinical Care
Fay Barrett, MPH, Senior Director of Support Services
Isabel Danvers, Director of Medical Records
Susan De Maio, Director of Grants and Strategic Planning
Jessica Ecker, MA, Director of Major Gifts
Michael Fagan, MPP, Senior Director of External Relations
Adam Fleming, Senior Director of Information Technology
Meredith Gentes, FNP-BC, CDE, Senior Director of Population Health
Alicia Henderson, PhD, LCSW, Senior Director of Mental Health
Rayna James, Director, External Affairs
Constance Jones, MBA, Director of Billing
Cheong Eun (Esther) Lee, DDS, Director of Dental and Radiology
Kenneth Meyer, Director of Human Resources
Cathy Mota, Director of Women's Health Programs
Tushar Patel, Director of Application Support and Development
Helene Rosenhouse-Romeo, MPH, RD, CDN, CLC, Director of Nutrition & WIC
Archana Sookhoo, Director of Quality Improvement
Roy Thompson, Director of Planning
Lydia Yeager, DNP, MSN, RN, CPNP-PC, Director of Care Management and Director of School-Based Health
Nitriisha Zhang, MBA, Controller

Ryan Health | West 97th Street

Samuel Bartels, Executive Director
Kesia Rodriguez, MBA, Deputy Director

Ryan Health | Women & Children's

Brooke A. Trenton, MD, Medical Director
Fernando Soto, Deputy Director

Ryan Health | NENA

Leslie Pargament, MBA, Executive Director
Andreas Cohrssen, MD, Medical Director
Marielle Mehu-Arno, Deputy Director

Ryan Chelsea-Clinton

Daniel Pichinson, MBA, Executive Director
William Arboleda, MPA, Deputy Director

Ryan Health | Adair

Ryan Health | Frederick Douglass

Charles Shorter, LMSW, Executive Director
Ana Guerra, MD, Medical Director

Ryan Health | Wadsworth

Samuel Bartels, Executive Director
Annie Lopez, Practice Administrator
Vanessa Fernandez, MD, Associate Medical Director

Community Health Outreach Program

Charles Shorter, LMSW, Executive Director

School-Based Health Center Program

Lydia Yeager, DNP, MSN, RN, CPNP-PC, Director of Care Management and Director of School-Based Health

Ryan Health | Mobile Health Center

Samuel Bartels, Executive Director



Ryan  Health
Caring for New York. Here for You.

RyanHealth.org

   @RyanHealthNYC

Ryan Health 110 W. 97th Street | New York, NY 10025
Call 212-316-7944 for more information on specific projects or programs.